infopark



Infopark CMS Fiona

Editing Content

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1 Introduction

Infopark CMS Fiona is a Web Content Management System for enterprises. It is mainly used for producing HTML pages and publishing them in the World Wide Web. However, Fiona can also be used for a variety of other tasks, for example for managing a large number of documents or image files.

The editorial system of the CMS, i. e. the Content Navigator, can be operated using a web browser. The editor's and layouter's work is made easier by means of the professional search engine by Autonomy (formerly Verity) running in the background, several applications for editing HTML text, and the possibilty to integrate local applications for content editing. Workflows and the user-specific task list help to structure your work and assure the quality of the results.

In Fiona, the output (HTML, XML, or other text formats) is generated and controlled by means of layout files (in short: layouts). The layouts can be designed in way that enables editors to input content without having to know anything about HTML. The layout files generate the layout of the pages and insert content at the places designed for it. Layout and content are stored in separate files. By this means, the layout of any number of pages can be influenced by changing a single layout file.

The documents in this section describe how editors can create and edit content using the Content Navigator. The explanations in this online manual refer to the English-language user interface with the default settings of the Content Manager. The explanations are neutral with respect to the operating system and the browser used. If problems arise with one of these products, please consult the respective manual.

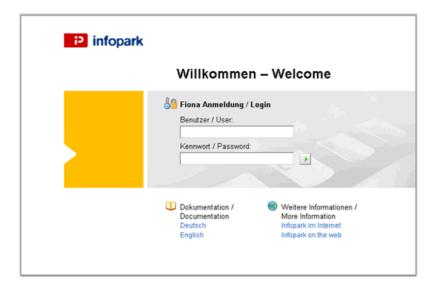
2 Logging in to the Content Manager

2.1 Opening the Start Page

Before logging-in to the Content Navigator, i.e. the editorial system of Infopark CMS Fiona, please ensure that the <u>client-side system requirements</u> are met. They can be found in the installation documentation.

You also require a network connection to the server on which the CMS is running, plus the URL of the Content Management Server, your user name, and your password.

Start your browser and enter the access URL or select a previously set-up bookmark. The following login page is displayed:



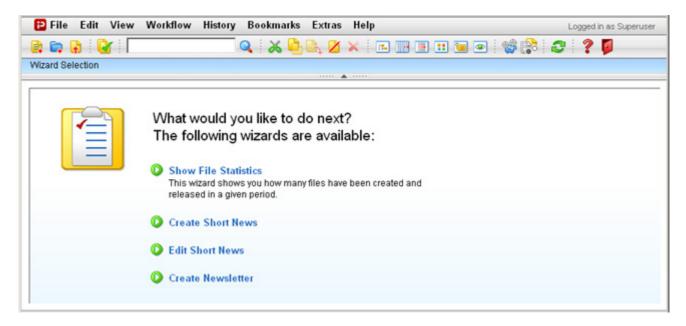
Please enter your user name and your password, observing upper and lower case. Hit the Enter key or click the green arrow button to confirm your input.

If the data you entered are correct, your starting page (configurable in your <u>preferences</u>) is displayed. If logging-in fails even after several attempts, please ask your administrator for help.

Please note that the maximum number of users simultaneously logged-in to the CMS depends on the number of available licenses. If all licenses are in use a corresponding error message is displayed.

2.2 Selecting an Action

The default starting page is the <u>tree view</u> of the CMS <u>folder hierarchy</u>. If the wizard selection page is your starting page, you can select here one of the wizards the administration has set up for you:



Select one of the actions offered to begin your work with the CMS. Please note that the screenshot above is only meant for illustration and that it probably does not show the actions available to you.

2.3 Logging off and logging in again

Please log out of the Content Manager when you leave your workplace. Otherwise unauthorized users have access to the system and can change data in your name.

Please use the log-out button displayed on all main pages of the Content Navigator or the corresponding command in the *File* menu to log out:



Logout button

2.4 Select character encoding

If accents and other "special characters" are not displayed correctly in your browser, please set the character encoding of your browser to UTF-8 or enable the automatic encoding detection feature if available.

2.5 Personal Preferences

Your <u>personal preferences</u>, such as the language of the user interface or your password, can be changed using the *Personal Preferences* menu item. This item can be found in the *Extras* menu.

3

3 The Main Window of the Content Navigator

The main window of the Content Navigator, which is normally displayed directly after logging in, consists of a menu, a toolbar, a path navigation, and the display area:



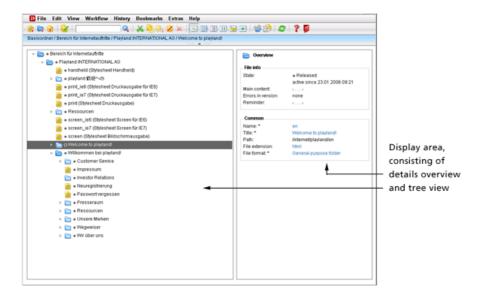
The menu, the toolbar, and the path navigation can be hidden if desired by clicking the arrow in the gray bar below the path navigation.

For the display area, one of several views can be selected. In the screenshot above, the preview can be seen in which you can navigate and edit individual elements using markers.

Next to the preview, the following views are available:

- Tree view
- Column view
- List view
- Thumbnail view
- Details view

The tree view and the column view are complemented by an overview of important properties of the currently selected file. In this overview, the name and the title of the file, for example, can be found:



4

4 Hierarchy Display

In Infopark CMS Fiona, several ways exist to display files: hierarchically as a tree or in the form of several columns as well as a list or as thumbnails. These display possibilities are described in the following sections.

Additionally, a file can be selected in the Content Navigator by specifying in the browser the file path as part of the URL in the following manner:

http://my.fiona:8080/NPS/p/b?request=object_request&object_path=/en/news

Use your server name instead of my. fiona and the path of the file to display instead of /en/news.

The complete path of the selected file can be seen from the path navigation located below the toolbar. You can click a part of this path to select the folder concerned:



4.1 Tree View

4.1.1 Tree View in Version 6.0

Tree-view icon in the toolbar

In the tree view, folders and other files are displayed like in a file manager. Folders can be opened by clicking the corresponding array icon. Several subtrees can be open at the same time. When a file in the hierarchy is clicked, an overview of important file and version fields is displayed on the right-hand side.

At the top right-hand corner a button for switching to the full details view can be found. In the details view a corresponding button allows you to switch back to the overview:

Details/Overview Icons

Show Details

Show Overview.

File Types

The following file types exist:

Folder

This file type structures the file hierarchy. Folders have a main content (HTML) and can contain fields, just as the other file types. Folders can be opened and closed by clicking the corresponding array icons.

Document

Files of this type have a main content. Converted files are mostly stored in documents.

A layout file serves to generate web pages or parts of web pages from folders or documents.

Files of this type contain images suited for the web (GIF, JPG, od PNG images)

Resource
Resources are files that can have any content. They are mostly used for providing downloadable files on the web site.

For a detailed description of the function of files in Infopark CMS Fiona see Files.

File Versions

In the Content Navigator, the versions of a file are marked as follows:

Draft version

The file has a draft version and no released version.

Draft version and released version

The file has a draft version and a released version.

Released version

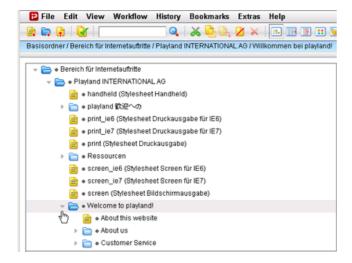
The file has a released version and no draft version.

From version 6.5.0 inactive files, i.e. files that have no versions or are <u>temporally inactive</u>, are displayed in weaker colors, taking into account the <u>version display mode</u> you selected. Inactive files can also be hidden.

4.1.2 Tree View in Version 6.5

Tree view icon in the toolbar

In the tree view, folders and other files are displayed like in a file manager. Folders can be opened and closed by clicking the corresponding array icon:



Several subtrees can be open at the same time. When a file in the hierarchy is clicked, an overview of important file and version fields is displayed on the right-hand side.

In the toolbar, a button for switching to the <u>full details view</u> can be found:

Details view icon in the toolbar

File Types

The following file types exist:

- Folder
 - This file type structures the file hierarchy. Folders have a main content (HTML) and can contain fields, just as the other file types. Folders can be opened and closed by clicking the corresponding array icons.
- Document

 Files of this type have a main content. Converted files are mostly stored in documents.
- A layout file serves to generate web pages or parts of web pages from folders or documents.
- Image
 Files of this type contain images suited for the web (GIF, JPG, od PNG images)

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Resource

Resources are files that can have any content. They are mostly used for providing downloadable files on the web site.

For each file type, corresponding <u>mirror files</u> may exist. These files are marked with a small red arrow. Example:



Mirror document

Represents a mirror document whose original is located elsewhere in the folder hierarchy.

File Versions

In the Content Navigator, the versions of a file are marked as follows:

Draft version

The file has a draft version and no released version.

Draft version and released version

The file has a draft version and a released version.

Released version

The file has a released version and no draft version.

From version 6.5.0 inactive files, i.e. files that have no versions or are <u>temporally inactive</u>, are struck through:



Deactivated folder

The folder is temporally invalid or neither has a draft version nor a released version.

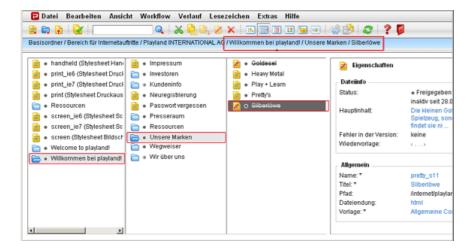
The <u>version view mode</u> you selected is taken into account. If, for example a file that has a released version has been deactivated, it now has a deactivated draft version. The released version, however, is still active and is not marked as deactivated if you have selected to display released versions by means of the display options. Deactivated files can also be <u>hidden</u>.

4.2 Column View



Column view icon in the toolbar.

In the column view the files are displayed in columns. In the second column the files are listed that are contained in the folder marked with a different colour in the first column. This applies analogously to the other columns.



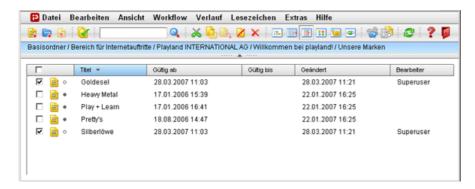
If the selected file is a folder, the column containing it is automatically shifted to the left so that the last part of the path of the files contained in the folder can always be seen from the columns displayed.

The marked files in the columns denote the last parts of the path of the file currently selected. An <u>overview of the most important file and version fields of this file</u> is displayed on the right-hand side of the Content Navigator window.

4.3 List View

List view icon in the toolbar

In the list view all files in a folder are displayed as a list. In the navigation below the toolbar, click the name of a folder to have its contents displayed in the list. If you click a folder in the list itself, this folder is opened in the list view.



In order to change the sorting direction from ascending to descending and vice versa, click *Name* in the list's head.

In the list view, any number of files can be selected by means of the check boxes to the left. Click the checkbox in the list's head to select all files in the list.

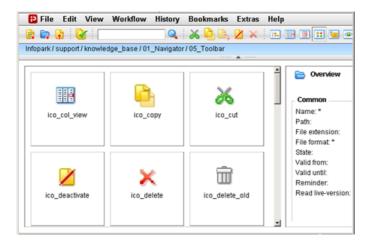
To the selected files, the workflow commands from the *Edit* menu can be applied. If a workflow command cannot be applied to one or more of the files, a corresponding message will be displayed.

Using the list view, any number of files in a folder can be comfortably deleted by selecting the files and choosing *Delete* from the *Edit* menu.

4.4 Thumbnail View

Thumbnal view icon in the toolbar

In this view the files contained in the folder currently selected are displayed as thumbnails (small images). The thumbnail view is useful especially for folders containing many image files.



If one of the images is selected, an overview of the file's most important file and version fields is displayed on the right-hand side.

In the navigation below the toolbar, click a folder name to display its contents as thumbnails. Clicking a folder in the thumbnail view itself will cause this folders contents to be displayed in the thumbnail view.

5 Details View

The properties of a file can be viewed in the form of an <u>overview</u> or in the <u>details</u> view.

5.1 Overview

The overview is displayed when the tree view or column view or thumbnails are active (see <u>Tree View</u> or <u>Column View</u> or <u>Thumbnails</u>, respectively).

• From version 6.5.0 you can switch to the details view by means of the menu or the toolbar.

Details view icon in the toolbar



• Up to version 6.0.x a button for switching to the details view can be found in the top right-hand corner. In the details view a corresponding button for switching back to the overview is available:

Details/Overview Icons



Show Overview

The display of the field values of the selected file's version (see <u>Choose view</u>) adapts itself to the file type. With images, for example, their height and width, with documents the beginning of their main content, among other things, is displayed.

5.2 Details

In this area of the Content Navigator, the details of the currently selected file are displayed. This area is divided into several sections that are presented as tabs.

The way the content is displayed in the overview as well as on the details tabs can be configured by an administrator. Therefore it might be that the following descriptions of the overview and the tabs do not fully correspond to the display in your Content Navigator.

5.2.1 Details

Next to important file and version fields the access permissions of the logged-in user with respect to the currently selected file are displayed:

Access permission

Read version Users to whom this permission has been given are permitted to view all the

fields of the file and its versions.

Edit draft version This permission allows users to modify the field values of a file's draft version.

Administer file This permission is required for the following actions: delete, rename, or

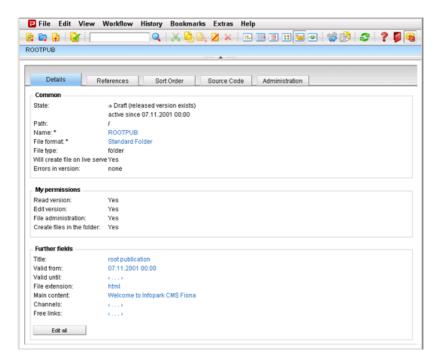
move the file; modify the *file format, workflow, do not publish* fields; release independently of a workflow, unrelease; grant or withdraw other users access permission. To delete a file that has never been released, the *Edit draft version*

permission is sufficient.

Create files This permission only applies to folders. It is required to be able to create files in

the folder.

Additionally, in this area, the fields of the version are displayed, divided into field groups.



The fields and the field groups are customer-specific, i. e. might have been set up by an administrator.

Editing a File Field

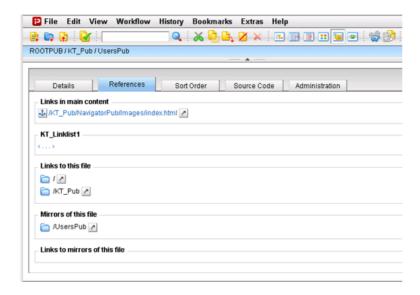
If you have been granted the administration permission for a file, you can edit its file fields such as the name or the format. To do this, click the corresponding field value. A dialog page whose input fields depends on the type of the field to edit is then displayed.

5.2.2 Links / References

Up to version 6.0.3 this tab is labelled Links. From version 6.5.0 it is labelled References.

Links

Here the links are displayed that are contained in the main content or the fields of a file version:



Furthermore the links are displayed that are contained in the versions of other files and point to file currently selected in the Content Navigator.

Links are always contained in versions. However, they point to files, not to versions of files.

Different types of links exist, image links or text links, for example, that can be located in different places of the version (in the main content or in HTML fields, for example). The type of a link is indicated by an icon displayed in front of the link path.

If you have the permission to edit the draft version of a file, you can click a link contained in it in order to edit it. See Edit Links.

For links contained in the version, click the arrow icon behind it to switch to the linked file. For links pointing to the selected file, the link leads to the file in whose draft version it is contained.

Mirror Files

From version 6.5.0, the <u>mirror files</u> of the file concerned are also displayed on this tab if the file is an original file. With mirror files, you can find here a reference to the original file.

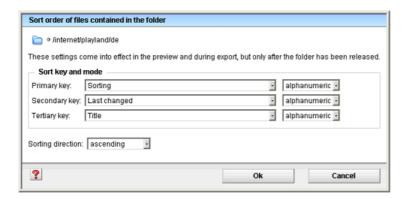
The references to the mirror files or the original file, respectively, are linked as well so that you can comfortably navigate to them as desired.

5.2.3 Sorting

The files contained in a folder can be sorted for the purpose of displaying them in a certain order in automatically generated lists.

The criteria that can be used for sorting files are the values of fields such as *Name*, *Title*, or *Last Change*. You can view these criteria on the *Sorting* tab.

If you are permitted to modify the the draft version of the folder (i. e. if you have write permission to it), you can select different fields as sorting criteria (if required, the version needs to be taken over for editing first):



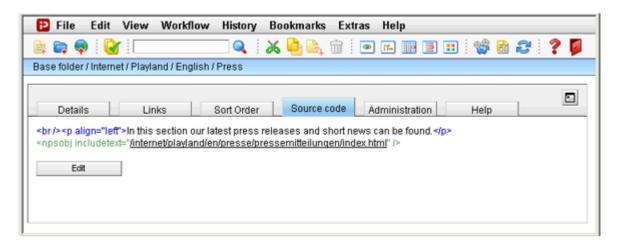
You can specify up to three criteria so that the files are sorted by the next criterion if the values of a criterion are equal. For each criterion you can specify whether the field values are to be compared numerically or alphanumerically. The value "112", for example, is alphanumerically less and numerically greater than "99" which causes the files to be sorted accordingly.

The sorting direction determines whether the files are sorted in ascending (smallest value comes first) or descending order.

The folder whose files are sorted must be released for the sorting to become effective in the preview. In the Content Navigator, the files are sorted by name or by title, depending on your choice in the *View* menu.

5.2.4 Source Code

On this tab, the main content of the file or folder currently selected is displayed as HTML text:



In this view, links can be edited. To do this, click the link tag attribute (src or href, for example). Click the linked file path, to switch to the file concerned (the link target file).

5.2.5 Administration

On this tab, important file fields as well as status information are displayed. Users to whom the administration permission for the file concerned has been given can modify the values of file fields.

Furthermore, file administrators can grant access permissions for the currently selected file to user groups. The permissions allow its owner to perform the following actions:

Access permission

Read version Users to whom this permission has been given are permitted to view all the

fields of the file and its versions.

Edit draft version This permission allows users to modify the field values of a file's draft version.

Administer file This permission is required for the following actions: delete, rename, or

move the file; modify the *file format, workflow, do not publish* fields; release independently of a workflow, unrelease; grant or withdraw other users access permission. To delete a file that has never been released, the *Edit draft version*

permission is sufficient.

Create filesThis permission only applies to folders. It is required to be able to create files in

the folder.

Read live version This permission can be used in conjunction with the Portal Manager. Among

other features, this NPS component provides document-specific access

permissions for the visitors of your website. The groups to whom this permission can be granted may be different from those for the other permissions, if this has been configured like this by the administrator. If a file's *Read live version* permission has been assigned at least one user group, only the respective group members are permitted to access the document concerned. Otherwise, all visitors

may access it.

If you wish to reassign the groups, to which a permission has been granted, click on them. This will open a dialog in which the desired groups can be selected or deselected.

5.2.6 Help (up to version 6.0.x)

On this <u>details</u> tab, help texts concerning the selected file are displayed. Administrators can <u>configure</u> the <u>GUI</u> and thereby adapt the help texts to the file format and type by editing the Velocity files (*.vm) in the config/inspectors directory.

From version 6.5 this tab is no longer available.

6 Preview

6.1 Preview (Version 6.0)

In the Content Navigator several preview types are available.

Integrated Preview

The integrated preview is displayed inside the current Content Navigator window.

The integrated preview can be opened using the toolbar icon displayed to the left or by means of the *Preview* command from the *View* menu.

The integrated preview exclusively serves for editing content and links from within a realistic view of the web page inside the Content Navigator window. This can be done by means of <u>editing elements</u> – small symbols next to text fields and links that can be modified by clicking the corresponding symbol.

In the View options you can specify which layout is to be used for the preview display.

Separate Preview



By means of the toolbar icon displayed to the left, the preview can be opened in a separate window. In this preview mode no editing elements are available.

The layout that has been specified in the <u>View options</u> is also effective in the separate preview.

Live Preview

The Live preview can be opened by means of the corresponding command from the *View* menu. It is displayed in a separate browser window and has the full Portal Manager functionality (in particular the portlets and the live server read permissions).

6.2 Preview (from Version 6.5)

The preview can be opened by means of the toolbar button displayed to the left or by means of the *Preview* item in the *View* menu. It is displayed inside the current Content Navigator window.

The preview is flexible, meaning that you can choose in the <u>view options</u> (*Choose view* in the *View* menu)

- whether you wish to edit content (i.e. whether edit markers are to be available),
- whether the draft or the released versions of the files are to be displayed, and
- which layout is to be used for the preview.

The preview always has the full Portal Manager functionality (in particular, the portlets are functioning and the live server read permissions are observed).

If you have enabled the edit markers, <u>additional editing possibilities</u> provided by the administrator might be available to you. Furthermore, you can <u>hide the menu area including the toolbar and the path navigation</u> to have more space available in the preview area.



By means of the toolbar button displayed to the left, the preview can be displayed in a separate window, i.e. without having to change the view in the current window. In this preview mode no editing elements are available. The separate preview has the same functionality as the integrated preview. However, editing elements are not present, and the menu is hidden by default.

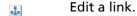
6.3 Editing Elements (Markers)

Editing elements, referred to as "Action Markers", allow you to edit content (field values and links) from within the preview. The editing elements are only visible for field values and links if you have the permission to edit the version in which the respective field value or link is contained.

If you hold the mouse pointer over an editing element, the source and target of links or, respectively, the origin of field values are displayed in a tooltip. Click such an icon to edit the link or field value.

The editing elements in the preview have the following function:

Elements for editing links and field values



Edit an image link.

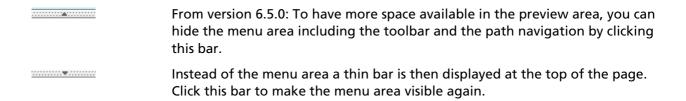
Edit the value of a field contained in the previewed version.

Edit the value of a field contained in a version different from the one currently displayed.

The administrator has the possibility to add further <u>editing elements</u> such as wizards or help texts to the preview.

In the preview, editing elements are also available for <u>mirror files</u> (from version 6.5.0). The elements affect the corresponding original files.

7 The Menu



The menu includes the main menu items listed below.

7.1 File

7.1.1 New File (Document, Folder, Image, Resource, Layout)

To create a new file, proceed as follows (independently of the file type):

- 1. In your preferred view, select the folder, in which the new file is to be created.
- 2. Select from the menu the command *Edit* > *New* and then the file type from the submenu.
- 3. Specify a file name and the file format on the following page.
- 4. If required, specify on the next page, Edit version fields, the values of the version fields.

The file name must be unique in the folder, i. e. no other file of the same name may exist. Only the following characters can be used for names: A-Z, a-z, digits, the underscore, the hyphen and the dollar sign. If the Content Management Server is running on a Unix system, upper and lower case matters, under Windows, case is irrelevant. This is the default setting that can be changed by an administrator (see caseSensitiveObjectNames).

The file format serves as a template for the new file. It mainly determines the type of the new file and the fields of its versions.

After the new file has been created you will be given the opportunity to edit the values of the most important fields on a <u>dialog page</u>. These fields correspond to the fields in the base field group which has been configured by the administrator.

7.1.2 Import Archive ...

The *Import archive...* command from the *File* menu allows you to import a ZIP archive into Infopark CMS Fiona. For details please refer to the description of the corresponding <u>dialog</u>.

7.1.3 Import File ...

This command from the *File* menu allows you to import a file from the file system into Infopark CMS Fiona using a <u>dialog</u>.

The CMS supports importing HTML and other text files, images, and "binary" formats (as so-called resources). Office documents can be imported as resources and then converted to HTML using the corresponding command from the *File* menu.

7.1.4 Convert Office Document to HTML...

Using this menu command, you can convert files that have been imported as ressources to HTML. In your Infopark CMS Fiona, the command might have been customized in such a way that it can only be applied to files located in certain folders or that have a particular file format. If in doubt, ask your administrator for the requirements for converting office resource files.

The HTML text of a converted office document is stored in the main contents of a new folder, located on the same hierarchy level as the resource containing the original office document. If the converted document contains images, they can be found as individual images in the new folder. If possible the converter produces links to the images in the HTML document.

Please note that when the same resource is converted again, the files originally created might be overwritten without inquiry. Therefore, they should be saved if they are still needed.

7.1.5 **Search**

The Search command from the File menu opens a <u>dialog</u> with which a detailed search for CMS files can be performed. For a simple search for files whose name or title contains a given character string you can use the input field in the Content Navigator's toolbar.



Search input field of the Content Navigator

7.1.6 Log off from Fiona

This menu command ends your CMS session. The login page ist displayed again.

7.2 Edit

7.2.1 Copy, Cut, Paste

The Content Navigator has a clipboard for copying or moving CMS files from their location in the folder hierarchy to a different one.

The clipboard works analogously to the clipboard in many operation systems. The commands for copying, cutting, and pasting can be accessed via the *Edit* menu.

In order to copy or cut a single file to the clipboard, select it in the hierarchy view and choose the corresponding command from the *Edit* menu.

Several files can be copied or cut by means of the <u>list view</u>. In the hierarchy, select the folder concerned and check the checkboxes of the files you wish to copy or cut. Then select the desired command from the *Edit* menu.

If the clipboard contains files, you can paste them into any folder, provided you have write accesss to this folder. Also, the layouts of the files to be pasted must be permitted layouts in the target folder. For each pasted file a draft version is created and a workflow is started. Thus, the files appear on the task list of the user group initially responsible for them.

If you do not wish to duplicate file content but want to make it available in a different location in the folder hierarchy instead, you can paste the clipboard contents as <u>mirror files</u>. This feature is available from version 6.5.0. However, if your website is delivered by a Rails application, mirror files will not work on the live website.

Files can also be pasted to the folder from which they were copied (but not cut). Since a folder cannot contain several files of the same name, the Content Manager renames them before it adds them to the folder. The new name is formed by appending the next available counter to the original name. The first copy of washington thus becomes washington1, the next one washington2, and so forth. Of course a file is not renamed if no other file with this name exists in the target folder.

Please note: If files are cut and then deleted, the clipboard will be emptied, meaning that the files are irrevocably lost.

The clipboard does not contain copies of the files that have been cut or copied but only references to them. Files that have been cut to the clipboard are only removed after they have been pasted to the folder hierarchy.

If files are copied or cut to the clipboard, the contents of the clipboard is overwritten with these files. Thus, nothing can be added to the clipboard.

7.2.2 Deactivate

This command from the *Edit* menu, which is available from version 6.5.0, serves to remove files workflow-controlled from the live web presence. This is achived by making them <u>temporally invalid</u>. The command is only available for active files.

Infopark CMS Fiona deactivates a file by expiring its draft version. For a released file that has no draft version, a draft version is created as a copy of the released version. This draft version is then expired.

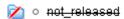
The inactive draft version can be released in accordance with its workflow. An inactive draft version is always considered complete, meaning that it can be released even if it contains unresolved links, for example.

If one of the workflow steps *Edit* or *Unrelease* is performed after deactivation, the validity period of the resulting draft version is reset. This means that the draft version is valid from then on for an unlimited period of time.

Please note that the <u>view</u> you selected in your personal settings determines how deactivated files are displayed in the tree, column, list, and thubnail view. If, for example, a file has a deactivated released

version of which a draft version is created, the file is deactivated in the live view while in the editorial view (in which the draft versions are displayed) it is not.

If you have chosen to have inactive files displayed (using the *View > Show files > Inactive files* menu item), they will be displayed striken out:



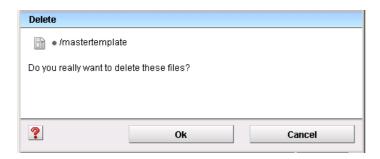
A file is also inactive if

- the validity period of the version displayed ends in the past or begins in the future,
- it neither has a released nor a draft version (it will then be marked as inactive in all views),
- it has a draft version but no released version and the live-server view was chosen.

You can deactivate files by means of the menu, the toolbar, or via the Tcl interface.

7.2.3 Delete

Using the *Delete* command from the *Edit* menu, files can be removed permanently from the folder hierarchy:



Files can only be deleted by the file administrator, except if you created the file and it has not yet been committed, signed, or released. In this case, you may delete the file.

Also, files cannot be deleted, if they are the target of one or more links.

7.2.4 Edit Main Content with ...

The main content of a version can be edited using different editors. The following editors are available:

Edit	ors
------	-----

Internal editor Simple text editor without WYSIWYG function.

<u>TinyMCE</u> JavaScript-based WYSIWYG editor, available in CMS Fiona 6.8 and

later.

Microsoft HTML Editor Editor based on Microsoft Internet Explorer. This editor is available in

CMS Fiona up to version 6.7.3.

<u>Local application</u> In your personal preferences you can specify a local application for

each file name extension. Normally, local applications are installed on the client computer. If your configuration is correct, the field value to be edited is saved locally and the corresponding application is started when the field value is clicked.

HTML Editor

Java-based HTML editor (edit-on Pro) with many functions.

The editor you choose for editing the main content is remembered as your standard editor and will be automatically chosen the next time you edit a file with the same file format (by clicking a linked field value). You can select the menu command *Edit main content with ...* at any time to change your standard editor.

7.2.5 Replace Links to This File

By means of this menu command, which is available from version 6.5.0, the destinations of all links pointing to the currently selected file can be replaced with a different destination. For this, a <u>dialog</u> <u>page</u> is used.

7.3 View

7.3.1 Preview (up to Version 6.0.x)

The ("integrated") preview displayed in the Content Navigator window allows you to edit links and field values from within whole pages that almost look like the published web page would. Additionally, they contain small icons next to links and field values.

If you hold the mouse pointer over an edit icon, the source and target of links or, respectively, the origin of field values are displayed in a tooltip. Click such an icon to edit the link or field value.

For the integrated preview you can use one of the layout files that can be selected via the *View* > *Choose view* menu command. These layout files are made available by an administrator. Since any layout can be used, the integrated preview does not necessarily correspond to the preview displayed in a separate window or to the live-server preview.

It is possible that not all field values or links have icons for editing attached to them. The icons are only present if you are permitted to edit the version containing the link or field value.

Which versions of the layout files and the files to be previewed are to be used for the integrated preview can be set by means of the *View > Choose view* menu command. See Choose view.

The edit icons in the integrated preview have the following function:

Icons for editing links and field values

- Edit a link.
- Edit an image link.
- Edit the value of a field contained in the previewed version.
- Edit the value of a field contained in a version different from the one currently displayed.

Restrictions of the Integrated Preview

When links or redirects are generated or triggered, respectively, the selection in the folder hierarchy will not be adjusted. This means that the selected file remains selected even if the target of the link or redirect is a different file.

When frames are used the links will not function as expected because the frame names and targets are made to work on the live server and not in the integrated preview.

These restrictions do not apply to the preview displayed in a separate window.

Separate Preview and Live Server Preview

As opposed to the inline preview, the live server preview displays the released version as it would appear on the live server, however without executing special live server functions such as portlets or search functions. Use the live server preview for this.

Both preview modes are displayed in separate browser windows can be invoked by means of the corresponding commands in the *View* menu.

7.3.2 Preview

From version 6.5.0 this menu command opens a <u>preview</u> of the selected file. Up to version 6.0.x, this preview always contains editing elements (action markers) for content to which you have write access. From version 6.5, the action markers can be hidden or made visible by means of the corresponding command in the *View* menu. The editing elements can be made visible or invisible by means of the corresponding menu commands in the *View* menu. The preview is not available for layout files and deactivated files (from version 6.5.0).

7.3.3 Tree

As the name of this view suggests, the files are displayed hierarchically as a tree. Files of the *folder* type structure the hierarchy.

7.3.4 Columns

In the column view the files are displayed hierarchically as columns. Files of the *folder* type structure the hierarchy.

7.3.5 List

In the list view the files contained in a folder are displayed as a list. In the list, files can be selected by means of check boxes so that menu commands can be comfortably applied to several files at once.

7.3.6 Thumbnails

In the thumbnail view, the files contained in a folder are displayed as small images. This view is helpful when searching an image in an image folder.

7.3.7 Details (from Version 6.5.0)

This menu command switches to the details view.

7.3.8 Separate Preview

This menu command opens a preview of the selected file in a separate browser window. This display mode of the web site does not include icons for editing content.

The preview is not available for layout files.

7.3.9 Live Preview

This menu command is available up to version 6.0. It opens the live preview in a separate browser window, giving you the possibility to check the currently selected file with respect to its look and functionality. For portlets to be displayed in this preview the Portal Manager must have been integrated into the live system.

From version 6.5.0 this menu command is no longer present since the preview functions as a live preview if the corresponding viewing options have been chosen.

7.3.10 Editor's View

This menu command is available from version 6.5.0. It enables the editing elements in the preview, however it does not activate the preview itself. For this, use the View > Preview menu command if the preview is currently not displayed.

7.3.11 Hide Menu

From version 6.5.0 this menu command completely hides the menu area (including the toolbar and the path navigation). Click the small bar at the top of the browser window to make the menu area visible again.

7.3.12 Displaying Titles or Names

In the *View* menu you can select whether the names or titles of files are to be displayed in the hierarchy view of the Content Navigator, i. e. in the tree view, the column view, the list view and the thumbnail view.

If *Names* has been selected, all files can be uniquely identified since file versions do not have names and a folder must not contain several files of the same name.

If the titles are displayed and a file has a released version, this version's title (and not the title of the possibly also existing draft version) is displayed. Only if there is no released version, the title of the draft version is displayed, if such a version exists. If this title has not been set, the name is displayed.

7.3.13 Displaying or Hiding Files

If the folder hierarchy is widely branched, files in the hierarchy tree can be found easier when files of irrelevant types are hidden. For this purpose, use the *Display > File types* submenu.

Files of all types except folders and from version 6.5.0 also <u>inactive files</u> can be hidden. Folders cannot be hidden since they constitute the file hierarchy.

7.3.14 Choose View

The menu item *View* > *Choose View...* opens a <u>dialog</u> in which you can specify the versions of the content you want to be displayed in the Content Navigator. The selected view affects the folder hierarchy (i.e. the titles displayed in it) as well as the preview, the details area, and the source code view.

This menu item is not available if you use <u>Infopark Rails Connector</u> and your Rails application delivers the preview pages.

7.3.15 Open New Window

This command opens a new browser window with the same view as the currently selected one.

7.3.16 Hoist Selection

For a better overview, each folder can temporarily be made the uppermost folder in the hierarchy. This will cause the folder to be displayed at the very top of the view.

The Hoist Selection menu command does not change the base folder in the CMS. The currently selected folder is merely displayed at the topmost position.

To achieve this, first select the folder to be displayed at the top. Then select the *View > Hoist Selection* menu command.

Since the complete path of the currently selected file is displayed below the toolbar and each folder in it is linked, you can easily switch to one of the folders in the path.

7.3.17 Refresh

If you have not issued a command in the Content Navigator for a longer period of time or worked with several browser windows at the same time, the folder hierarchy might not be up-to-date since other users might have made changes in the meantime. Since your browser is not automatically notified of this, you should occasionally use the *Refresh* command from the *View* menu to update the display.

7.4 Workflow

With Infopark CMS Fiona, files can be edited, verified (signed), and released in so-called <u>workflows</u>. A workflow can consist of several editing and verification steps. The last step in a workflow is the release.

Several user groups can participate in the editing and verification process. When a file is forwarded, it is added to the task list of the next user group.

Files are not forwarded or committed automatically. These steps need to be made manually.

By means of the workflow actions *Give* and *Take* files can also be given to individual users or user groups or taken over from a user not part of the workflow. These workflow actions interrupt the workflow until the file is forwarded the next time or signed (in the verification phase).

In order to perform a workflow step, select the corresponding menu command from the *Edit* > *Workflow* submenu.

In the list view several files can be selected in order to perform the same workflow step with them (even though the files are involved in different workflows).

If a workflow action cannot be performed for one or more files, a corresponding message will be displayed.

7.4.1 Show Tasks

This menu command displays the <u>list of your task</u>. Tasks are files that have been assigned to you or one of your user groups for editing, signing or releasing. The list also contains files that cannot be forwarded or committed because they contain an error.

7.4.2 Finish Editing

This menu command opens a <u>dialog</u>, in which the list of files is displayed with which one of the workflow steps *Forward*, *Commit*, *Sign* or *Release* can be performed.

7.4.3 Workflow Commands

Forward and Commit

After the draft version of a file has been edited, it should be forwarded to the next editing group or committed for verification. If the workflow does not have a verification phase, the file can be released only by one of its administrators or a system administrator after the last editing step.

A draft version can only be committed if it is complete. The version is complete if all its links are resolved, i. e. if the target files exist. Furthermore, the values of all fields must be valid. Whether a draft version is complete, is indicated in the overview to the right.

Sign

Workflows normally have a verification phase in which files are signed and released. Signing a file is confirming that you approve of its content. You do not need to perform the *Take* action to be able to sign a file.

The last step in the verification phase of a workflow is the release.

Release

Files need to be released before they can be published on the live server. In workflows including one or more sign steps only the members of the last workflow group entitled to sign the file concerned plus file administrators and superusers are permitted to release the file. In workflows without sign steps the current editor of a file can release it in the last editing step.

Releasing a file turns its draft or committed version into a released version, making it available for automatic publication by the system or manual publication by the system administrator.

A released version cannot be edited directly. However, you can create a draft version by means of the *Edit* workflow action, provided that you have the write permission for the file concerned. This version will be a copy of the released version.

Reject

If you are a file's editor or a member of a user group entitled to verify the file, you can reject its released version instead of forwarding, signing, or releasing it. If a released version is rejected, the file's workflow begins again, i. e. the file appears in the task list of the first user group in the workflow.

Revert

If a draft version is no longer needed and you do not want to release it, or if you would like to start over with a fresh copy of the released version, use the *Revert* workflow action. You can then use the *Edit* action to create a new draft version.

Unrelease

A file's released version can be unreleased by the file administrator or a system administrator. Afterwards, the file no longer has a released version. Thus, it will not be published.

If a released version is unreleased and the archiving function has been enabled by the administration, the content will be archived. If the file does not have a draft version, a draft version will be created as a copy of the previously released version.

Take

Perform this action, if you wish to edit a file (contained in your task list, for example). You will then become the editor of the file.

If this file is being processed in a workflow, please perform the next workflow step after having finished editing it. Usually, this is *Forward* or *Commit*. However, *Sign* or *Release* might also be available.

Give

You can give a file to another employee or to a group not part of the file workflow. However, the next editing group specified in the file's workflow cannot be bypassed by this, i. e. the file needs to be forwarded to the next group for the workflow to be continued. The recipient or the recipient group can be specified on the *Give* page.

Enter here the login of the user or the name of the user group who or that, respectively, is to receive the file. If you do not know the login or the name, click the selection button next to the input field and select the desired name from the list of available names.

The selection button serves to complete a name contained in the input field. If you enter a name partially and then click the selection button, only names containing the entered characters will appear in the list. Empty the input field and click the selection button again to be offered the complete list of names.

Click *OK* to confirm your selection. The file will then show up in the task list of the user or of the members of the selected user group (see <u>Tasks</u>).

Edit

This workflow step creates a draft version of the file concerned. If the file has a released version, its field values are taken over into the new draft version. By this workflow action you will become the editor of the draft version.

The workflow action *Edit* is performed implicitly when a field is edited (by clicking the field value in the overview or details view or by clicking the editing button in the preview). "Implicit" means that you do not need to select the workflow action *Edit* from the menu. It is performed automatically if a draft version of the file does not yet exist.

If the draft version of a file is currently being edited by another user, the workflow action *Take* is performed implicitly. However, you need to confirm this action since the data the current user has entered might be lost.

If the file already has a draft version that you do not wish to keep, select the step *Revert* followed by *Edit*.

You require the write or administration permission to be able to edit the draft version of a file. As a superuser, i. e.as a user to whom the global administration permission has been given, you automatically also have these file permissions.

Users who have the administration permission for a file or are a superuser are permitted to release complete files at any time, independently of the workflow.

After a file has been edited it should be forwarded, committed or released.

7.4.4 Reminder Commands

Reminders...

This menu command shows an overview of your due reminders.

Define Reminder...

This menu command opens a <u>new reminder dialog</u> for the selected file(s). If there already are reminders for these files they will be replaced.

Delete Reminder...

This menu command deletes reminders for the selected files. You will be prompted for confirmation.

7.5 History

In this menu you can find bookmarks pointing to the CMS files you recently selected. The most recently selected file can be found at the topmost position in the list.

The history is saved in your personal preferences and is therefore available again in the next session.

7.6 Bookmarks

Bookmarks help you to quickly access often-used files. By means of the Bookmarks Menu you can select a bookmark, add the selected file to your bookmark list as well as edit this list.

The bookmark editing page allows you to move bookmarks, to delete or rename them, and to create new bookmark folders:



You can rename a bookmark by changing its title in the input field above the list and clicking *Apply* afterwards.

If you would like to create a new folder, first choose the desired bookmark folder by means of the bookmark path in the upper part of the window, then select *Create folder* from the *Edit* menu. New bookmark folders have a standard title that can be changed as described above.

In order to delete one or more bookmarks, first choose the desired bookmark folder by means of the bookmark path in the upper part of the window. Then select the bookmarks to delete and choose *Delete* from the *Edit* menu.

In order to move one or more bookmarks, select them and then choose *Cut* from the *Edit* menu. Now select the target bookmark folder and paste the cut bookmarks into it.

7.7 Extras

7.7.1 Comment File

For each file, the CMS maintains a comment to which you can add instructions, descriptions, etc., provided you are permitted to modify the draft version of the respective file (i. e. have write access to it).

A file's comment is stored in the file's log.

7.7.2 View Log

The Content Management Server logs most actions performed with files and versions. This helps to reconstruct who changed which files and when this happened. The changes themselves, however, are not recorded. The administrator has the possibility to anonymize the entries.

Only users who have read access to a file are permitted to read the log. A corresponding command can be found in the *Extras* menu.

You can click the column headers to sort the entries by the data in the respective column.

The Content Manager adds to the log the file and version actions made plus a comment stating the details, for example which field has been changed.

7.7.3 Show Versions

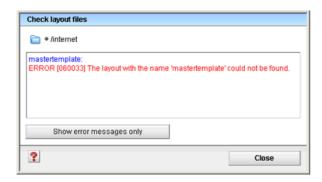
This menu item displays the list of the archived versions of a file in a <u>dialog</u>. By clicking an archived version, you can copy it to the draft version (provided the file concerned currently has no draft version).

7.7.4 Check Layout

What a file or folder (i. e. its released version) looks like after it has been published can easily be checked by means of the preview. However, if the <u>layout</u> files used for this don't work, they can be checked by means of this menu command to find the errors.

When checking layouts, the draft and released versions are used in accordance with the selected view that was chosen via the View > Choose view menu command.

The command for checking the layout can be found in the *Extras* menu. After the command has been executed, the following page is displayed:



Here the errors are displayed that would occur when the content is published. If errors occurred, click *Show Details* to find the offending places in the layout files or in the version concerned. Use the same button, which is then labelled *Show error messages only*, to hide the details again.

Infopark CMS Fiona adds comments and error messages to the file that would be generated when the version concerned is published. This file is then displayed so that unwanted output can be detected easier than by looking at the layout code alone.

The administrator can provide different base layouts for the preview and the actual publication. This means that the preview not necessarily shows the pages as they are published later on.

7.7.5 Unreachable Link Destinations

From version 6.5.0, using this menu item, you can have displayed in the corresponding <u>dialog</u> the list of deactivated files and unreachable internal and external links.

7.7.6 System Administration

System Configuration

The <u>system configuration</u> includes file formats, fields, workflows, jobs, and channels. Elements of these types can be changed by CMS administrators.

User Management

By means of the NPS <u>user management</u> users and groups can be created and permissions can be granted to them.

7.7.7 Personal Preferences

By means of this menu command from the *Extras* menu, the current user can change several personal settings in Infopark CMS Fiona according to his needs.

Change Password...

Using this menu command, which is available in the *Extras > Personal Settings* menu, you can change in the corresponding <u>dialog</u> your own password for accessing the Content Navigator or the Content Management Server.

Basic Settings...

The basic settings (accessible from the *Extras > Personal Settings* menu) include important general settings such as the language used in the Content Navigator. These settings can be configured by means of a <u>dialog</u>.

Local Applications...

This command can be reached via the *Extras > Personal Settings* menu. It opens a <u>dialog</u> with which content in the CMS can be assigned the corresponding applications on the local PC so that the <u>content can be edited using the local application</u>.

Content Navigator

By means of this menu item available in the *Extras > Personal Settings* menu several layout parameters can be configured using the corresponding <u>dialog</u>.

Colors and Fonts

By means of the *Extras > Personal Settings > Colors and Fonts* menu item, the colors and fonts to be used in the Content Navigator can be configured using the corresponding <u>dialog</u>.

7.7.8 User Interface

The Content Manager can be configured by a CMS administrator in order to adapt it to the individual need of different groups of users. The available configurations can be found below the *Extras > User Interface* menu command.

7.8 Help

By means of the items in this menu, the manuals and the About page can be opended.

Context help

This menu command displays a context-sensitive help page which can also be accessed via the icon depicting a question mark.

About Infopark CMS Fiona

This menu command displays information about Infopark CMS Fiona such as the version number.

8 The Toolbar

Create document

This command creates a new file of the *document* type. Normally, HTML text is stored in the main content of documents. However, different kinds of text can also be stored in documents.

Links in documents are only managed by Infopark CMS Fiona if the documents have the text/ html MIME type. Typical file name extensions for this MIME type are htm, html, and shtml.

Create folder

This command creates a new file of the *folder* type. Folders can contain files. They also have fields and a main content which makes them different from folders in a file system.

Links in folders are only managed by the CMS if the folders have the text/html MIME type. Typical file name extensions for this MIME type are htm, html, and shtml.

Import file

This command imports a file from your computer's file system into the CMS. The file can either be stored as a new CMS file or replace the main content of an existing CMS file.

Up to version 6.0 the icon shown to the left is used for this function.

Finish editing...

This command displays the list of files for which a workflow command can be performed by the current user. For each file the next step specified in the file's workflow is offered. If the workflow is in the editing phase and you are currently not the editor of the file, you will be offered to take over the file if you are permitted to edit it and no other step is available to you.

Tick the checkboxes next to the files for which you wish to perform the workflow step offered and click *OK*.

Search

This button in the task bar starts a <u>search</u> for files whose name or title contains the text that has been entered into the input field next to the button.

To search for files containing the search words in a different field, use the search command from the menu.

Copy

Copies the selected files to the CMS <u>clipboard</u>. Do not confuse the clipboard of the CMS with your operating system's clipboard.

This copies the selected file or the files selected in the list view into the <u>clipboard</u> of the CMS. If a file is inserted into the file hierarchy using Paste, it is removed from the original folder, meaning that the file is moved. When a folder is moved, all the files contained in it are moved as well. The links contained in the files moved as well as the links pointing from other files to the moved ones are automatically adjusted.

Paste

This inserts the files contained in the <u>clipboard</u> of the CMS into the currently selected folder. If the folder already contains a file of the same name as the one in the clipboard, the next available counter is appended to the name of the file to be inserted (*london* becomes *london1*, for example).

Deactivate (from version 6.5.0)

This deactivates the selected file or files selected in the list view, meaning that they are made temporally invalid. After its release, the file will no longer be present on the live server.

Delete

This deletes the selected file or the files selected in the list view. The files are deleted irrevocably after confirmation.

m Up to version 6.0 the icon shown to the left is used for this function.

Tree view

Displays the file hierarchy as a tree.

Column view

Displays the file hierarchy in columns.

<u>List view</u>

Displays the contents of a folder in the file hierarchy as a list.

Thumbnails

Displays the contents of a folder in the file hierarchy as small images (thumbnails).

Details view (from version 6.5.0)

Displays the details of the currently selected file.

Preview

Displays the preview of the file selected in the Content Navigator. By means of editing elements you can modify the parts of the file to which you have write access.

Separate Preview

Displays the preview of the selected file in a separate browser window. No editing elements are offered in this view.

Choose view...

Specifies whether the draft versions or the released versions of the files are displayed.

Pelp

Opens the online help.

Log out from Infopark CMS Fiona

This menu command ends your CMS session.

Please log out of the Content Manager when you leave your workplace. Otherwise unauthorized users have access to the system and can change data in your name.

By default, you will be automatically logged out for security reasons if you have not used the system for two hours (this time can be configured by the administrator).

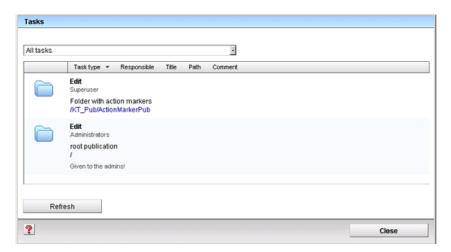
Show edit markers (from version 6.6.0)

In the preview, this button enables edit markers if they are hidden and vice versa. The corresponding option can be found in the *Choose view* dialog.

9 Dialogs

9.1 Tasks

You can open your task list using the *Workflow* > *Tasks* menu command. Tasks are files assigned to you or one of your user groups for editing, signing or releasing:



In the list the task type (edit or sign), the file path, the title of the version, the user or user group responsible, and the file comment are shown. You can use these pieces of information to determine the importance of the individual tasks.

You can sort the tasklist by the criteria given in the list header. For this, click the desired sort criterion. The criterion by which the list is currently sorted and the sorting direction are indicated by a small arrow.

After opening the task list, your personal tasks are displayed. By selecting *All tasks* from the drop-down menu the tasks assigned to you indirectly via your group memberships are displayed in the list as well.

Click a file in the list to select it in the Content Navigator. You can then edit it there or perform the required workflow step. The task list window remains open in the meantime, so that you can return to it after the task has been completed. Click *Refresh* to remove the completed tasks from the list and to have new ones listed.

9.2 Finish Editing

This dialog page can be opened using the *Workflow > Finish editing* menu command. It displays a list of the files with which one of the workflow actions *forward*, *commit*, *sign* or *release* can be performed:



You can sort the list by the criteria given in the list header. For this, click the desired sort criterion. The criterion by which the list is currently sorted and the sorting direction are indicated by a small arrow.

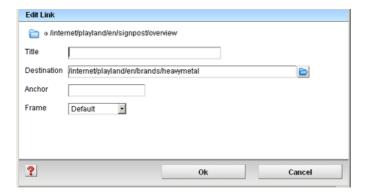
For each file the next step specified in the file's workflow is offered. If the workflow is in the editing phase and you are currently not the editor of the file, you will be offered to take over the file if you are permitted to edit it and no other step is available to you.

Tick the checkboxes next to the files for which you wish to perform the workflow step offered and click *OK*.

In contrast to the <u>task list</u>, the list in this dialog does not contain incomplete files, i. e. files containing unresolved links, for example.

9.3 Edit Links

There are different kinds of links that are described in section <u>Link Management</u>. Using this dialog, you can edit links contained in the main content or in HTML fields of a draft version:



Links can have a title which is displayed as a tooltip by most browsers.

The target of a link can be internal or external. Internal links point to a file in the folder hierarchy of Infopark CMS Fiona. Example:

```
/intranet/de/press.html
```

External links are URLs pointing to any target outside the CMS. Fiona recognizes them by the protocol identifier (http:, ftp:, mailto:, etc.). External paths, i. e. paths whose target is not a CMS file must be prefixed with external:. Examples:

```
ftp://ftp.infopark.com/path/to/file.html
external:/path/to/file.html
```

An anchor is a position in a file at which the browser is to diplay the file. Links to images do not have anchors. The frame is the name of a browser window in which the link target is to be displayed. Select *New Window*, if the link target should always be displayed in a new window.

You can select the path of the link target by means of a new Content Navigator window by clicking the selection button. With internal links you can now navigate the folder hierarchy and change the display mode (from tree to column view, for example) or import a file. With external HTTP and HTTPS links you can navigate on the correspondig page. Use the *History* or *Bookmarks* menu to switch to a page you have visited or defined before.

If the link target is a file, you can specify its path using a new Content Navigator window, by clicking the selection button. Here choose the desired file. If you wish, change the display mode (from tree to column view, for example) or import a file.

Finally, click *OK* to return to the previous page. Click *OK* there too after you have finished entering the link data.

Only free links can be deleted directly via the link editing dialog. Links contained in the main content or in an HTML field of a draft version need to be removed manually.

9.3.1 Using URL Parameters

External URLs may point to CGI scripts (CGI, PHP). Three ways for passing parameters to the scripts exist:

- Passing parameters as pathinfo:
 - Parameters are appended to the script's URL seperated by "/" characters. Example: http://www.somewhere.de/cgi-bin/search/Content-Management/infopark
- Passing parameters using the HTTP method GET:

 Parameters are appended to the script's URL after a "?" character. Two parameters are separated by an "&" character (ampersand). Values without a name or name/value pairs may be appended to

```
http://www.somewhere.de/cgi-bin/search?keyword=NPS&casesensitive
```

the URL. A value is separated from a name using a "=" character. Example:

• Passing parameters using the HTTP method POST:

The parameters are passed via an individual document which the browser generates automatically as it sends form data to the script's URL. Normally, this way of parameter transfer is invisible to the user. The CMS manages this kind of URLs as external URLs.

The following special cases need to be observed when using URLs of this kind:

• According to the HTTP specification, URLs must not contains spaces. If you want to use spaces, replace them with "+" characters.

• URLs must not contain special characters. Special characters need to be encoded as %HH, where HH represents two hexadecimal digits. These digits describe the character's position in the character set used (normally iso-latin-1 or iso-5899-1). Examples:

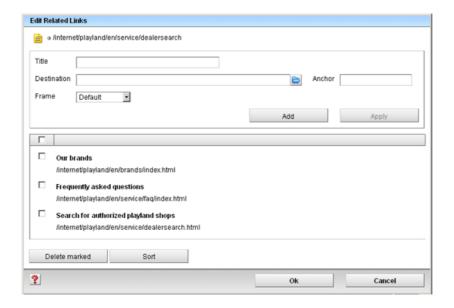


• If several parameters are given using the method GET, the CMS will save them in the link URL in alphabetical order.

9.4 Edit Link Lists

Link lists are fields that can contain several so-called free links. By means of free links you can create link collections, for example. From version 6.7.0 the number of links to be contained in a link list can be set in advance.

The dialog page for editing link lists contains the same fields as the page for editing individual links so that new links can be inserted into the link list. Furthermore the individual links contained in the list can be edited.



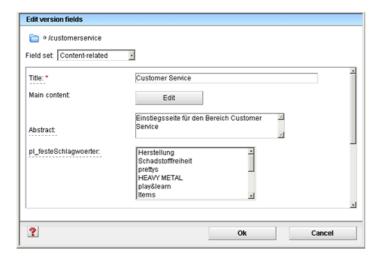
In order to modify the parameters of a link in the list, click the corresponding line. The input fields in the upper area of the page are now filled-in with the parameters. Change the data as desired and click the *Apply* button to take them over into the list.

To delete links from the link list, tick their checkboxes and click Delete marked below the list.

To sort the links contained in the list, click the <u>Sort</u> button. This function is available from version 6.6.1.

9.5 Edit Fields

Using this dialog, version fields can be edited. For a better overview and easier editing, CMS administrators assign version fields to so-called field groups. For each file format, individual field groups can be created. This is why there is no unique dialog for editing fields. Here is an example:



Depending on the field type, different input fields exist with which the field value can be specified:

- Character strings such as the title of a version can be entered directly.
- HTML values can be edited in a simple text input field or using one of the available editors, the integrated HTML Editor, the Microsoft HTML Editor, or a local applications.
- Date fields can be filled-in manually or using the <u>date selection</u> dialog.
- The value of a selection field can be specified by means of a drop-down menu.
- With multiple selection fields the individual values can be selected using checkboxes or a multiselection list.
- Links are defined using several input fields.

For some fields such as the file format, Infopark CMS Fiona offers a completion function (identifiable by a button with a green check):



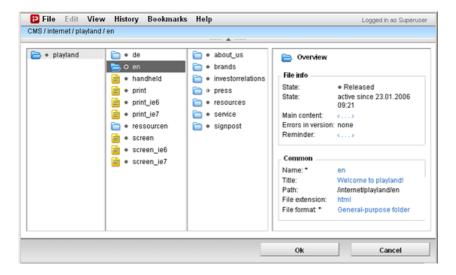
Enter into the input field a part of the name or title of the value to search for or leave the input field empty. If you then click the green check button, your input will be completed immediately, provided that only one value matches your input. If several values exist, they are offered to you for selection in a list. Click the desired value to have it placed into the input field, then confirm your selection by clicking *OK*.

9.6 Edit Field

Individual file or version fields can be edited on different dialog pages, depending on the field type. See the overview.

9.7 File Selection

Using this dialog page, files can be selected as link targets, for example.



Here, the important file functions of normal Content Navigator windows are available so that you can create or import or search for files, for example.

Select the desired file, then click OK.

9.8 Select Workflow Step

For a user to be able to edit a version, he needs to become the editor of the version first. For this it is required to perform a workflow step:

- Take for draft versions,
- For released versions one of the steps revert and edit.

In your personal preferences you can specify that Infopark CMS Fiona should perform workflow steps without asking the user for confirmation. This setting does not apply to the workflow step *take* because it should be considered that the current editor of a file's draft version is not notified when someone takes the version and thus might lose his work.

From version 6.5.0: If you have activated the confirmation of workflow steps in your personal preferences, the step can additionally be commented. This text then appears in the <u>task list</u> of the user or user group responsible for the next step.

9.9 Assign File Access Permissions

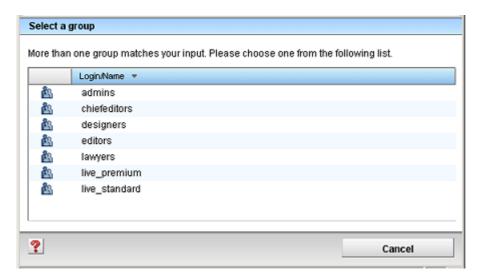
This dialog can be reached via the *Administration* tab of the <u>details view</u>. Use it to specify which user groups should have a specific permission for the currently selected file.



In order to grant a user group the permission specified in the dialog enter the name or a part of it into the *Group* input field and click the search button (magnifying glass). You can also leave the input field empty.

Group selection

When selecting a user group, if more than one user group match the characters entered into the input field, these groups will be listed in a selection dialog. If the input field was empty, all groups that can be selected (and have not been assigned yet) are listed:

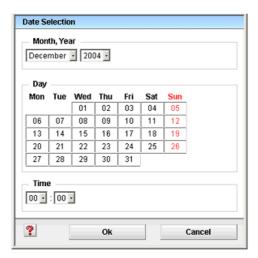


Select the groups you would like to grant the permission concerned and return to the assignment dialog by clicking *OK*. To revoke the permission concerned from one or more groups, select them in the group list and click *Remove*. Click *OK* to grant the listed groups the permission concerned.

9.10 Date Selection

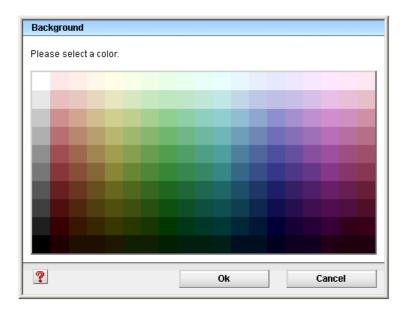
When a field value of the *date* type is being edited or a date is entered as a search criterion, this date can be manually entered into the input field or by means of a date selection dialog.

In the date selection dialog, choose the month and the year by means of the drop-down lists, click the desired day of the month and adjust the time as desired.



9.11 Color Selection

This dialog can be opened from the *Colors and Fonts* page, to specify colors more accurately, for example for the background:



Clicking a color does not close the dialog page. For this, click the OK or Cancel button.

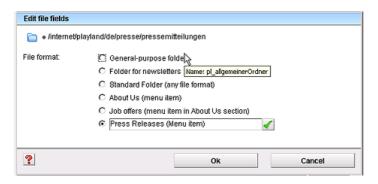
9.12 Choose File Format (Extended)

Every file is based on a file format. The format determines, among other things, the type of the file and its version fields. File formats are created by administrators.

The dialog for selecting a file format is displayed

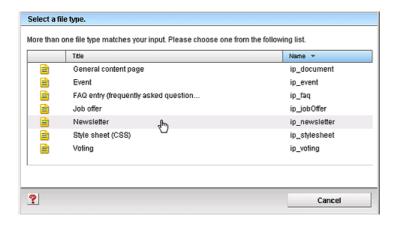
• when you create a new file and more than one format exists for this new file. The formats available depend on the type of the file as well as, optionally, on the format of the folder in which the file is created.

when you change the format by means of the properties overview or the details view.



In the dialog, the titles of the available formats are listed. If only a small number of file formats is available or has been recently used, the dialog has no field into which the name of the desired format can be entered and optionally completed using the check button to the right of it. If only one format is available, only its title is displayed.

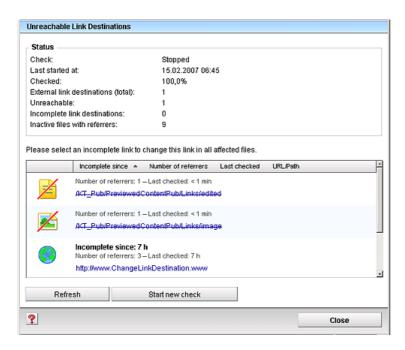
When the mouse cursor hovers over a file format, its name is displayed as a tooltip. If the number of available formats does not fit into the dialog, only recently used formats are offered for selection. For having displayed more formats, enter a part of the format name you are looking for into the input field (or clear the input field) and click the button on the right-hand side of it. You can now select the desired format by clicking the corresponding entry in the list:



Finally, click OK to confirm your decision.

9.13 Unreachable Link Destinations

From version 6.5.0 Infopark CMS Fiona offers a possibility to automatically check <u>link destinations</u>. This checking detects external Links pointing to web pages currently not available, internal links to inactive CMS files, and internal links whose destination does not exist. The corresponding dialog page can be accessed via the *Extras* menu.



The CMS checks links in the background. The current status of this process is displayed in the upper section of the dialog. Underneath, the list of unreachable link destinations is located.

To start checking the links, click the *Start checking* button. Fiona now tests the availability of all the links contained in the released and draft versions of files you are permitted to modify or whose editor you are. During this process, the button "Stop checking" is displayed instead of "Start checking". Click this button to stop this process.

Checking a large number of external link destinations may take some time. Click the *Refresh* button to update the status display.

In detail, the following information is displayed in the *Status* section.

- Check: Running or Stopped.
- Last started at: Specifies the point in time the link destinations were last checked for availability.
- Checked: Specifies the percentage of link destinations checked so far.
- External link destinations (total): Specifies the total number of external link destinations. If several links have the same destination, the destination is counted only once.
- Unreachable: Specifies the total number of external link destinations that cannot be reached.
- *Inactive files with referrers*: Specifies the number of CMS files that are inactive and have links pointing to them.

After checking, in the list below the status section the following information about the links found is displayed:

- Link destinations that are inactive or are not exported for some other reason.
- Unavailable external link destinations as far as they are prefixed with http: oder https:.

The type of a link can be determined from the icon shown in front of each entry in the list. External links are marked with a globe icon, internal links with the corresponding symbol for the <u>file type</u>.

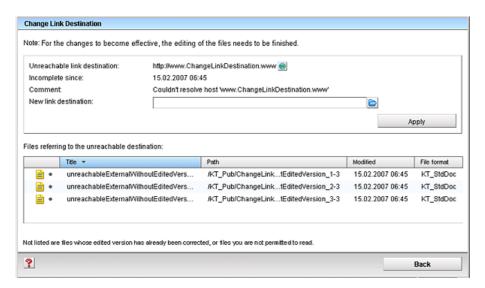
If required, click an entry in the list to <u>replace</u> the destination in the corresponding links with a different link destination.

Administrators have the possibility to <u>exclude particular links from the checking process</u>. This can be recommended if required links (that must not be deleted or modified) are often not available and it becomes difficult to find the relevant links in the list.

If the list contains an unusual large number of unavailable external link destinations, and if the corresponding URLs can be opened in the browser, please ask an administrator to check the <u>network settings</u>.

9.14 Choose New Link Destination

This dialog, which is available from version 6.5.0, can be reached after clicking a link destination in the <u>Unreachable Link Destinations</u> dialog which is accessible via the <u>Extras</u> menu.



You can use this dialog to change all the links pointing to a file. In the upper area of the dialog you can find information about the link destination. The list below contains the CMS files in which one or more links point to the file concerned. Only files you are permitted to modify are listed. You can click a file in the list to select it in the Content Navigator and make changes to it if required.

In the upper part of the dialog, you can specify a new link destination for all the links that are contained in the files listed and that have the destination concerned. If the links point to an inactive file in the CMS (and not to an external destination), their common destination can also be specified using the file selection dialog by clicking the corresponding button. In the Content Navigator window which is then opened, you can navigate as usual, use bookmarks, or choose a different view. Confirm your file selection in the Content Navigator window by clicking its *OK* button. This causes the path of the selected file to be placed into the input field.

Then click Apply to store the new destination in the links of the corresponding files.

When link destinations are replaced, the following rules apply:

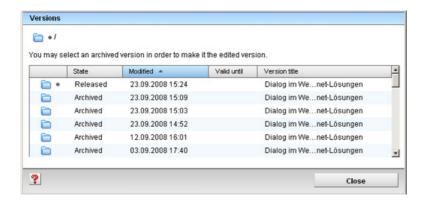
- The link destinations are stored in links of draft versions whose editor you are. If the corresponding file also has a released version and if this version also contains links to the same unreachable destination, the destinations of these links are not corrected.
- If the corresponding file only has a released version, it is copied to a draft version in which the corresponding links are provided with the new link destination. For the draft versions a new workflow is started in which you are made the current editor.
- Links in committed versions are not corrected.

Please note that the files whose draft versions you have modified need to be released for the changes to take effect.

9.15 Versions

In addition to logging (see <u>View Log</u>), the Content Management Server supports versioning. If the administrator has enabled this function, the Content Management Server archives all released versions as soon as they are unreleased or replaced by another release of the file concerned. The archived released versions document the published content of the file.

You can have the versions of the currently selected file displayed by means of the corresponding command in the *Extras* menu.



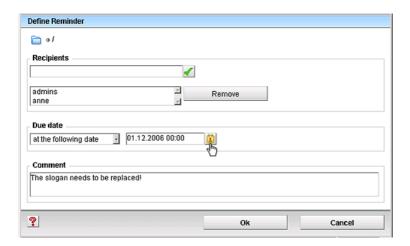
If the corresponding file currently has no draft version but archived versions, you can select one of them to use it again. To do this, click the respective entry in the list. A copy of the selected archived version will be provided as the draft version, and a workflow will be started (if a workflow is assigned to the file). If all the links are still intact and the draft version is complete in every other respect, it can be released again immediately.

If an archived version cannot be clicked although the respective file does not have a draft version, you do not have the permission to edit the file. In this case, please contact the CMS administrator.

If the file in question currently has a draft version, revert it first using the corresponding workflow command from the *Edit* menu. Afterwards, reopen the version list and select the archived version to be copied to the draft version.

9.16 Define Reminder

Using this dialog, which can be accessed via the *Workflow* menu, you can define a new <u>reminder</u> for the file currently selected in the Content Navigator or edit the existing reminder of the file.



Every reminder is associated with one or more recipients. By means of the corresponding input field you can specify or select the users or the groups for which the reminder is created and add them to the recipient list.

To define the date of the reminder, select from the drop-down menu a period relative to the current date or enter a specific date. A specific date can also be selected by means of the calendar.

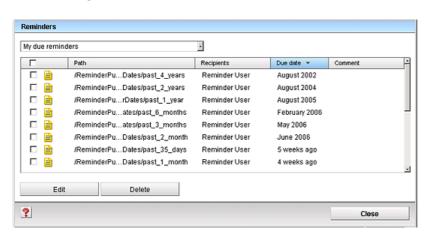
If the administrator has enabled the <u>e-mail notification for reminders</u>, the recipients will receive e-mail notifications at regular intervals (defined by the administrator). Each time the e-mail notifications are sent, each recipient will receive at most one e-mail informing him about the files that are due. If the recipient list contains user groups, the CMS automatically determines their members.

If required, enter in the comment field an informative text describing the task or indicating its urgency.

9.17 List Reminders

Using this dialog, you can have all your <u>reminders</u> displayed. Furthermore, you can search for reminders that match particular criteria. You can select the function you wish to use from the dropdown menu in the upper area of the dialog.

9.18 My Due Reminders

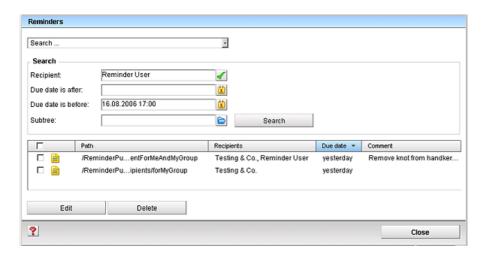


The dialog shows all due <u>reminders</u> of the current user. A reminder is considered due if its due date has been reached. In the list, for each file additional information such as the recipients, the due date, and the comment is given.

Click an entry in the list to navigate to the corresponding file in the Content Navigator.

The Edit and Delete buttons refer to all the reminders that are checked.

9.19 Search



The list of reminders present in the CMS can be filtered using the following criteria:

- a receiver,
- a range of due dates,
- a subtree in the folder hierarchy

The default criteria are the current user and due dates in the past.

Click the Search botton to run the search with the specified criteria.

9.20 Creating a New File

By means of this Dialog you can create a new file. If more than one file format is available for the file, you can select the desired one from the list below the input field for the name. This is shown in the following screenshot for a folder:



If the number of available file formats is very large, you are offered extended possibilities for selecting the file format.

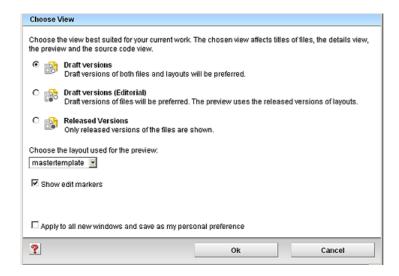
9.21 Choose View

This dialog as well as the menu item and the toolbar button with which it can be opened are not available if <u>Infopark Rails Connector</u> is used and the preview of your Rails application has been integrated into the Content Navigator. In this case the draft versions of the CMS files are displayed in the preview. If a file does not have a draft version, the released version is used.

Used Versions

You can choose one of three combinations of the versions used for the preview and other views in the Content Navigator:

- **Draft versions** (6.0.x: Layout): The draft versions of content and layout are preferred. If required, i.e. if no draft version is available, the system uses the released version instead.
- **Draft versions (Editorial)** (6.0.x: Editing): For displaying content, the draft versions are preferred. If a file only has a released version, this version is used. With layouts, the system behaves as in the *Released versions* mode.
- Released versions (6.0.x: Live Server): In this mode, only the released versions of the content and the layouts are used. With files that do not have a released version, the draft versions are not used as a replacement. Instead, the files are treated as if they were missing (which is, in fact, the case on the live server if no released version exists).



Drafts will cause released versions to be used as a replacement, if required. The reverse, however, is

The view modes affect the folder hierarchy (the titles displayed in it), the preview, the details view, and the source code view.

Layout Set

For the preview a set of layout files (in short *layout set*) is used. A layout set consists of a certain amount of layout files of the same name. These files are located in different folders (by definition, since names must be unique in folders). For previewing files in a folder, the CMS uses the layout file of this name located in the folder concerned. If the layout file is not present, the CMS searches for it in the folder on the hierarchy level above the current one (i. e. in the parent folder). This is repeated until the layout file has been found. If even the base folder does not contain a layout file of the layout set's name, the name of the missing layout file is displayed instead.

Layouts can include other layout files of any name. If such an included layout is missing, a corresponding message is displayed.

Displaying Edit Markers

This option is available from version 6.5. It determines whether editing elements are displayed in the preview or not. Using editing elements, you can directly edit content (to which you have write access) in the preview, i.e. without having to switch to a different view.

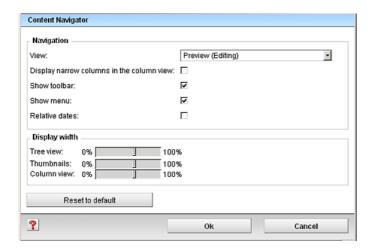
From version 6.5, administrators can add editing elements to the preview.

Apply to all new windows and save as my personal preference

The effect of this setting is that your choices are stored in your personal preferences and are immediately applied to the the current and all future windows. Otherwise, only the current window is affected.

9.22 Content Navigator Settings

By means of this dialog that can be accessed via the *Extras > Personal Settings > Content Navigator* menu item several layout parameters can be configured. Use *Reset to Default* to restore the original settings provided by the administrator.



View

This option is used to specify the preferred view in the Content Navigator window, for example the tree view or the column view. For further information about these views see section <u>Hierarchy Display</u>.

Display narrow columns in the column view

This option specifies whether columns should be narrower as normal in the column view. If this option is selected, more columns can be displayed. However, long text lines in the columns (such als long file names) might be wrapped.

Show toolbar

Here the toolbar can be disabled to save space. All the functions can also be accessed via the menu.

Show menu

Specify here whether you wish the <u>menu</u> to be shown or hidden by default. You can show or hide it any time by clicking the divider between the menu area and the main area of the window.

Releative dates

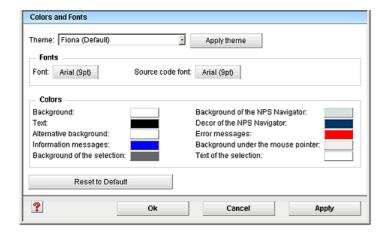
Specify here whether you wish dates to be relative (example: active since February 2011) or absolute (active since 02 / 01 / 2011 15:36).

Display width

You can furthermore determine in this dialog the width of the selected view in relation to the details overview to the right. Use the scroll bars for this (click the target position).

9.23 Colors and Fonts

On this page, which is accessible via the *Extras > Personal Settings* menu, the colors and fonts to be used in the Content Navigator can be configured:



Click *Apply theme* intermediately to apply all of the theme's settings to this page without closing it. You can then select colors different from the theme's respective colors, if you wish.

Click Reset to Default to restore the original settings provided by the administrator.

Theme

Infopark CMS Fiona includes several themes that differ with respect to the colors and icons used. Select the desired theme from the drop-down list. If you click *Apply theme*, all of the theme's settings are immediately applied to the configuration page. Click *OK*, to apply the theme to the Content Navigator.

Font

Here you can select the font and font size to be used in the Content Navigator.

Source code font

Here you can select the font and font size to be used for source code displayed in the Content Navigator.

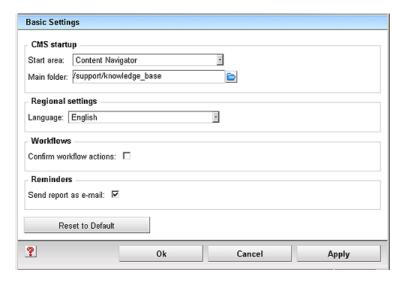
Color Settings

By means of the other options on this page you can chose the colors to be used for individual elements of the user interface. Click the colored box next to the desired element description, for example background color, to open the color selection page. Here, click on the desired color (see Color Selection). Click OK to use the selected color.

Please note that the individual color settings override a theme's corresponding colors. Therefore, it is required to click Apply theme to undo the changes made to individual colors.

9.24 Basic Settings...

The basic settings (accessible from the *Extras > Personal Settings* menu) include important general settings such as the language used in the Content Navigator. Click *Reset to default* to restore the original settings provided by the administrator.



Start area

The Content Navigator's area in which you wish to begin working after logging in, the start area, can be specified by selecting it from the *Start area* drop-down menu. The areas listed here depend on your user permissions.

Select *Wizard Selection* as start page if you prefer to work with wizards and wizards have been set up by the administrator.

Main folder

The main folder is the folder to appear at the topmost position (in place of the base folder) in the folder hierarchy after logging in. If you often only work with files contained in one folder, enter it here or select it using the selection dialog.

Language

Select the language to be used in the user interface of the Content Manager.

Confirm workflow actions

After selecting workflow actions such as *forward*, *commit*, or *release*, you are normally asked to confirm that the action is to be performed. This behavior can be switched off by deactivating this option. Please note that for the *give* workflow action the confirmation dialog is nevertheless displayed since the recipient of the file must be specified in this case.

Send report as e-mail

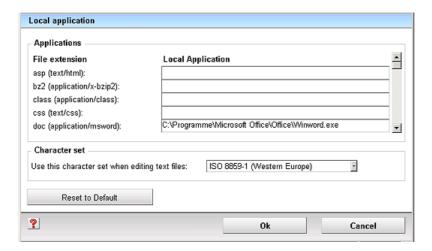
Here you can specify whether you wish to be notified via e-mail about due reminders. This only applies to reminders to whose recipient list your login or one of your groups has been added.

The following prerequisites for receiving e-mail notifications exist:

- <u>E-mail notification</u> must have been configured properly by the administrator.
- Your e-mail address must have been stored in the user management.

9.25 Local Applications...

This command can be reached via the *Extras > Personal Settings* menu. It opens a dialog with which content in the CMS can be assigned the corresponding applications on the local PC so that the content can be edited using the appropriate local application.



Prerequisites

Draft versions can be edited using a local application if this has been determined by the system administrator in the format of the file concerned. The file is opened locally by means of a Java applet. This means that using Java applets must be permitted, and Java must have been enabled in your browser. If these prerequisites are met, the corresponding application can be executed on your computer by means of Java. You do not need to manually download and open the file.

After finishing your work with the local application, click OK on the Java applet page to upload the file to the CMS.

Using this Dialog

Using this menu command, you can specify for each file name extension the path of the application to be used. If you want to pass commandline arguments to the application, please use the following format:

```
xterm -title "Editor Window" -bg pink -fg black -e vi
```

Use double quotation marks to prevent single arguments containing spaces from being interpreted as several arguments.

In the bottom area of the dialog you can also specify which character set *folder*, *document*, or *layout* files are to have when they are edited. This is useful for editing them with local applications that do not support UTF-8. The file will be converted back to UTF-8 when it is imported into the CMS after editing.

Click Reset to Default to restore the original external editors settings provided by the administrator.

9.26 Change Password...

Using this menu command, which is available in the *Extras > Personal Settings* menu, you can change in the following dialog your own password for accessing the Content Navigator or the Content Management Server.



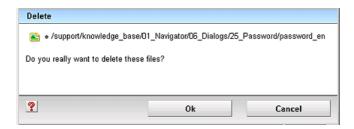
First enter your current password into the *Old password* field. Then enter your new password and repeat it in the corresponding input fields.

Upper and lower case matters with passwords. All input is hidden and cannot be checked on-screen. Confirm your password change by clicking *OK*. You can cancel this process at any time if you wish

It is not necessary to log in again to the Content Management Server after changing the password.

9.27 Confirming an Action

By means of this dialog the CMS asks you to confirm a particular action such as deleting a file:



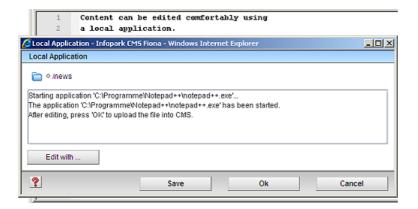
Click OK to perform the action concerned or Cancel to not perform it.

9.28 Editing Content Using a Local Application

In your personal preferences you can <u>define local applications</u> for editing the main contents of the draft version if the format of the file concerned permits this. Having configured a local application for a file name extension such as .html, you can use the *Edit main content with...* command in the *Edit* menu and specify *Local application* as the editor to use.



This causes a Java applet to start (on your local computer) the program associated with the file name extension:



The applet saves the content to be edited in a temporary file and passes the path of this file to the local application. After you have saved your changes and finished editing the file, click OK in the applet to save the content in the draft version of the CMS file concerned. This will close the applet.

With Fiona 6.6.1 and later, the content being edited can be saved to the draft version using the *Save* button so that you can preview your changes without having to close the applet.

Please note that saving always requires two steps. At first, the content needs to be saved using the local application. Then it must be written to the CMS using the applet.

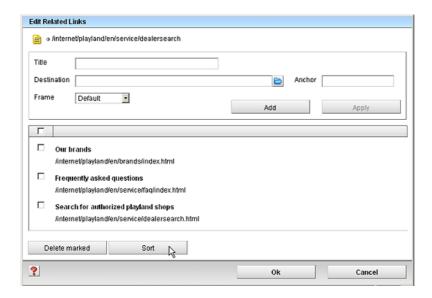
9.29 Sorting Links

From version 6.6.1 of Infopark CMS Fiona, the links contained in a link list can be sorted manually. To do this, proceed as follows:

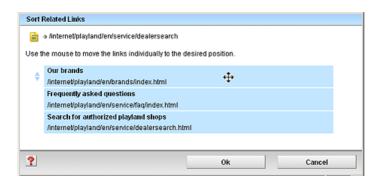
1. Edit the link list by clicking the corresponding field in the Content Navigator, for example on the *References* tab in the details view:



2. In the link editing dialog, click the *Sort* button:



3. Now move the links individually to the desired position using the mouse:



Finally, click OK to return to the link editing dialog.

9.30 Importing a File

This dialog shows up if you select the *Import file* command from the File menu. It allows you to import a file from the file system into Infopark CMS Fiona. Please note that files cannot be imported as documents and folders if they contain characters not permitted in XML documents.



There are two ways of importing a file:

• A new file is created in the CMS. the contents of the file to import is stored in the draft version of the new file. If a folder has been selected in the hierarchy, the file will be created in this folder and

not on the same hierarchy level as the folder itself. If no folder is selected, the file is created on the same level as the selected file.

• The main contents of the draft version of the file currently selected in hierarchy is replaced by the contents of the file to be imported.

Select the file to be uploaded (using the *Browse* button, if necessary) and click *Import*. If only one file format is available for the type of the file to be imported, the file is imported immediately. Otherwise, a <u>dialog</u> is displayed, allowing you to choose the file format to be used.

In order to make an office file (a Word document, for example) available as HTML content, import it as a resource first. Then convert it to HTML using the corresponding command from the *File* menu.

The formats that can be chosen when importing a file depend on:

- the name extension of the file to import
- the formats the folder in which a new file is to be created permits.

This is an example for creating a new file while importing:

- The name extension of the file to import is compatible with the formats A, B, and C.
- The file is to be imported into the folder X.
- The format of the folder X determines, that X may only contain files with the formats A, C, and E.
- The formats remaining applicable are A and C.

9.30.1 Special Import Features with HTML Files

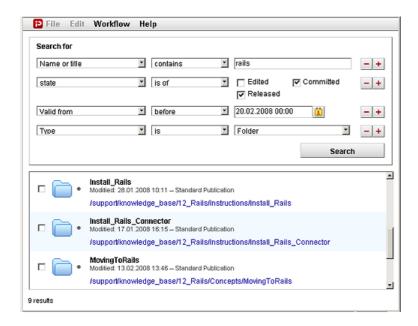
When importing HTML files, the content of the body element becomes the main content of the CMS file. If the file to be imported contains a head element, the title of the CMS file will be extracted from it (title element). If the head element contains meta elements, the CMS attempts to assign their values to the corresponding fields of the CMS file provided that the format of the CMS file includes fields with the same names. No error message is output if this is not possible. Example:

```
<!DOCTYPE HTML PUBLIC "-//W3C//DTD HTML 4.01 Transitional//EN" "http://www.w3.org/TR/html4/loose.dtd">
<html4/loose.dtd">
<html>
<head>
<title>The title of the file</title>
<meta http-equiv="content-type" content="text/html; charset=UTF-8">
<meta name="abstract" content="The abstract">
<meta name="short_title" content="The short title">
</head>
</head>
<body>
This is the main content
</body>
</html>
```

9.31 Search

In the Content Navigator's toolbar an input field can be found, into which a search word or phrase can be entered. After doing this, hit the return key or click the mgnifying glass icon to have the search performed. All file names and version titles will be searched. The results will be displayed in a list on the search page.

This search page is also opened when the Search command is chosen from the search menu:



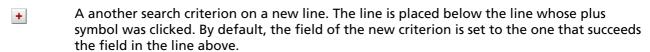
Each line in the upper area serves to specify a search criterion. Using the drop-down menus to the left, you can specify the fields the CMS should investigate.

Using the second popup-menu the search can be restricted. The options available here depend on the field type. With character strings, for example, you can restrict your search to field values that begin with, contain, or are equal to the search term. With date fields, a predefined period of time or a particular date can be specified.

The last element of a search criterion is the search term. In most cases the search term is a character string. It might, however, also be a date (see <u>Date selection</u>). With fields of the type selection and multiple selection the search terms are predefined (they correspond to the selectable field values) and can be specified using a drop-down menu or checkboxes.

The symbols to the right-hand side of a search criterion have the following function:

Add and remove search criteria



Removes the search criteria concerned.

If more than one search criterion has been specified they are combined using and. This means that the search result will include only files that meet all criteria.

After the search has been performed using the *Search* button, the files found will be listed in the result list. To change the sort direction from ascending to descending and vice versa, click the *Name* column header.

If you click an entry in the result list, the corresponding file in the Navigator is selected. The search page remains open, allowing you to work as desired with the listed files.

In order to delete one or more files or to perform a workflow step, mark the check boxes of the files concerned and select the desired command from menu.

9.32 Wizards

The menu of the Content Navigator includes several wizards that are part of Infopark CMS Fiona. For information about other wizards, please contact your CMS administrator.

9.32.1 Import Archive

By means of this wizard you can import the contents of an archive into the CMS. During this process, the files contained in the archive are created as CMS files, oberserving the folder structure in the archive.

As the files in the archive are imported, the file access permissions and the presets for using file formats are taken into account. This means that the wizard imports files from the archive only if

- you are permitted to create files in the folder concerned,
- for each file at least one appropriate file format exists that may be used in the target folder,
- and, if applicable, you have been granted the global permission required to use this file format.

To import an archive

- select from the File menu the corresponding command,
- determine the archive to be imported by clicking the Browse button,
- and specify the target of the archive. You can unpack the archive into the folder currently selected or into a new folder which will be given the name of the archive.

Click *OK* to finally import the archive. If more than one file format is available for individual files contained in the archive, you will be asked to select the one you whish to use.

9.32.2 Edit Image

The image editing wizard makes it possible to perform standard image operations inside the CMS, i.e. without having to use applications installed locally on the client computers.

To edit an image, first select it in the Content Navigator, then call the *Edit image...* command from the *Edit* menu.



You can now select one of the three available categories *Scale*, *Rotate I flip* or *filter* and click OK, to apply an operation from this category. In total, the following operations are available:

Scale

- 100 px changes the image size so that the longer side is 100 pixels high or wide, respectively. The aspect ratio is kept.
- 200 px changes the image size so that the longer side is 200 pixels high or wide, respectively. The aspect ratio is kept.
- x % makes it possible to change the width and the height by the percentage specified .
- **Height x px** changes the image so that its heigth is the number of pixels specified. The aspect ratio is kept.
- Width x px changes the image so that its width is the number of pixels specified. The aspect ratio is kept.

• Rotate / mirror

- Rotate CW by 90° rotates the image clockwise by 90°.
- Rotate CCW by 90° rotates the image counter-clockwise by 90°.
- Rotate by 180° rotates the image by 180°.
- Flip horizontally flips the image in the vertical axis at the image center.
- Flip vertically flips the image in the horizontal axis at the image center.

• Filter

- Sharpen
- Blur
- Convert to grayscale
- More contrast
- Less contrast
- Negative
- Monochrome

After performing an image editing operation, (here *More Contrast*), the result is displayed next to the original image:



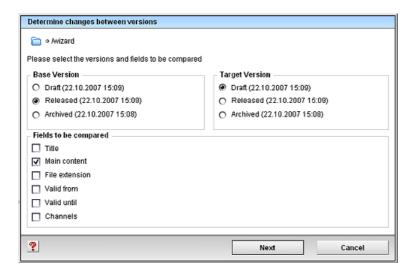
By means of the available buttons the following can be achieved:

• **Back** reverts the image and returns to the operation selection dialog. From there, you can also jump back to the category selection window by clicking *Back* once more.

- **Next** stores the displayed result in the draft version of the image file and returns to the category selection dialog so that you can continue to edit the image. It is now no longer possible to undo the last operation.
- OK stores the result in the draft version of the image file and exits the wizard.
- Cancel exits the wizard without storing the result of the last operation in the draft version of the image file.

9.32.3 Find Differences Between Versions

You can open this dialog, *Determine changes between versions*, by means of the *Compare versions*... menu item from the *Extras* menu. It allows you to compare two versions of the selected file with each other in order to determine the differences between these versions:



In the upper section of the dialog you can select the base version (normally the original, older version) and the target version (mostly a more recent version such as the draft version). If the file concerned has a large number of versions, a drop-down menu is displayed instead of radio buttons.

In the lower section you can select the fields that are to be compared with each other. If the file has many fields, a multiple-selection list is displayed instead of check boxes.

After having selected the versions and the fields to be compared, please click *Next* to perform the comparison. On the results page, the changes are displayed for each field using font styles. Red, struck-through text no longer exists in the target version, green text in italics has been added to the target version:



Click Back to compare other versions or fields with each other, or Close to terminate the wizard.

Configuration note

Administrators can configure the wizard in the diff section of the wizards.xml configuration file located in the config directory of the CMS instance concerned.

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10 Overview of the Standard Fields

10.1 File Fields

Every file has the following built-in file fields, independently of its type. No additional file fields can be defined, however, you may define any number of <u>version fields</u>.

File field	Value	
ID (id)	The ID of the file is assigned by the Content Manager when the file is created. It is unique and never changes. IDs are not reassigned when they are no longer needed.	
Is Content Service File (isContent-ServiceObject)	This field specifies whether the file originates from a Content Service. In this case it cannot be modified. Content Service files serve to synchronize content and layout in multiple CMS instances.	
Last Content Service (lastContent-Service)	The date on which the file was last updated or created by a Content Service.	
Name (name)	The file's name. You can rename the file if you are a CMS administrator or the file administrator.	
Path (path)	The path of a file defines its position in the folder hierarchy. It is displayed in the CMS Navigator below the toolbar. It cannot be edited. It changes when the file is moved.	
File type (objType)	The <u>type of a file</u> determines its purpose. The file type is set when a file is created and cannot be changed subsequently.	
File format (objClass)	The format on which a file is based defines most properties of the file and its versions, for example the file type and the additional fields. The format of a file can be changed only by the file's administrator or by a CMS administrator.	
Revision (version)	The revision number is increased by one on each release.	
Workflow (workflow)	A file's <u>workflow</u> determines the editing and signing steps it has to go through for its release. The workflow of a file can be changed only by the file's administrator or by a CMS administrator.	
Ignore on export (suppressExport)	The value of this file field determines whether the file is exported or not. It can be modified only by the file's administrator or by a CMS administrator. Even if a file is not exported the file and version fields it contains can be read out when other files are exported.	

The <u>complete list of file fields</u> can be found in the Tcl reference manual.

10.2 Version Fields

There are predefined as well as additional (custom) version fields. In the following overview the most important predefined version fields are listed:

Predefined version fields	Value	
Titel (title)	When a file is published, the title of the released version of the file normally becomes the title of the web page. As opposed to a file's name, the title of a version need not be unique. Please note that the length of a title must not exceed 250 characters, all character conversions included (to UTF-8, for example).	
Main content (body)	The main content of files of the <i>document</i> and <i>folder</i> type normally contains HTML text. The main content of files of the <i>image</i> and <i>resource</i> type contains the binary data. The main content of templates is the template code.	
File name extension (contentType)	The file name extension is used when a CMS file is published. Layouts do not have this field because they are never published.	
Editor (editor)	The login name of the user who currently edits the draft version.	
Channels (channels)	The channels to which the version is assigned (can be used in conjunction with the Portal Manager).	
Last change (lastChanged)	Date of the last change to the file's released version.	
Valid from (validFrom)	Date from which the version is considered during the export (the default value is the creation date, 0 hours). Layouts do not have this field.	
Valid until (validUntil)	Date from which the version is no longer considered during the export and the links to it should be ignored. If the value is not empty, it must be greater than validFrom. Layouts do not have this field.	

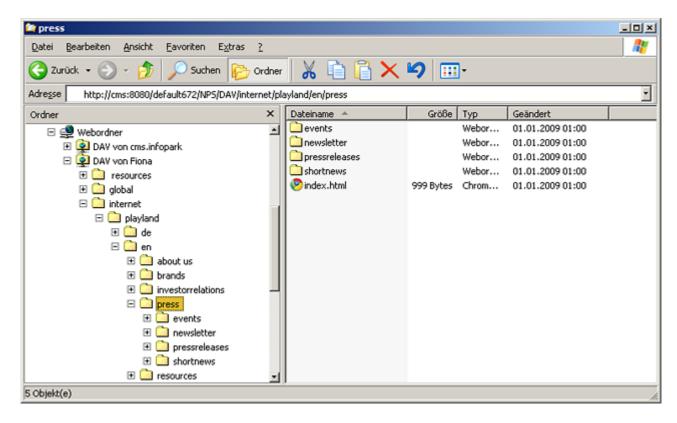
The <u>complete list of version fields</u> can be found in the Tcl reference manual.

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11 Web Folders

In Microsoft Windows, there is a folder named *Web Folders*. This folder is either present from the beginning or can be added by installing the Internet Explorer, version 6 or higher. This folder can have subfolders, the so called web folders. When you create a web folder you assign it a URL which points to a WebDAV service on the network. With this URL Windows can, for example, determine the contents of this folder.

Infopark CMS Fiona provides such a service so that you can access the files stored in the Content Management Server as if they were files in your file system. Apart from a few system-dependent restrictions, you can handle these files just as you would handle any local files. For example, they can be edited, moved, or deleted:



If you would like to access files in the CMS via a web folder, the web folder needs to be created using the Windows Explorer first. To do this and to be able to open this folder, you will need your login and password. Use the CMS URL and append /DAV to it to create the web folder, for example:

http://the.server.com:8080/NPS/DAV with CMS Fiona 6.0.x or http://the.server.com:8080/instance/NPS/DAV with CMS Fiona 6.5.x.

After a web folder has been created, you can copy files it contains onto the desktop or into another folder. You can edit the local copy and place it in the web folder again when you finished your work, provided that your permissions are sufficient. Some applications (such as MS Word 2000) allow you to open files directly from the web folder and also save them to this location

Since files in web folders do not have the same properties as files in the CMS, you should keep in mind the following points when you access files via a web folder:

Important Notes about Working with Web Folders

In the following, files in the CMS are called "CMS files" and "CMS folders".

- In web folders, CMS folders are represented as folders. These folders must not have a file name extension.
- CMS files other than folders are represented as files. A file corresponds to a draft version if the CMS file concerned has a draft version. Otherwise the file corresponds to the released version.
- The name extension of files corresponds to the file name extension of the draft or the released version, respectively. The file name extension can not be changed. It is also not possible to create a file whose name differs only in the extension from a file already present in the folder. You can not, for example, create a file named news.html if a file named news.shtml already exists.
- As a file is saved, the draft version of the CMS file concerned is overwritten. If the CMS file does not have a draft version, it will be created. In order to be able to save a file, it is sufficient to have write permission for the CMS file. The write operation causes you to become the editor of the version even if it is being edited by another user.
- The contents of a CMS folder (main content and fields) is normally represented as the file index.html in a folder that has the same name as the CMS folder. The name and the name extension of this file are a matter of configuration and might have been changed by an administrator. This file can not be deleted.
- A folder can only be deleted if it contains neither subfolders nor files. An exception to this rule is the file that represents the contents of the CMS folder (normally index.html). You can delete a folder which contains only this one file, provided that you are the administrator of this file or a CMS administrator.
- When a file is copied, its name extension must not be changed. The file that represents the contents of a folder (index.html) can not be copied.
- When a file is opened, it contains the main content of the version of the CMS file concerned. Version fields are not transmitted.
- When an HTML file is saved, version fields are set in the same manner as if content is imported, i. e. the META elements contained in the HTML text are evaluated and interpreted as version fields.
- The character encoding of a version is not modified when the version is read or saved. The applications used to edit the main content of versions must store text files UTF-8-encoded.
- In file names only the characters A to Z, a to z, 0 to 9 and the underscore are permitted. Spaces are converted to underscores. Names containing other characters are rejected.

File Selection and Error Messages

• The versions of the Windows operating system differ with respect to the methods they offer for opening files in web folders. If, for example, you double-click a file in a web folder, it is possible that nothing happens although the file name extension is associated with an application. Furthermore, it can happen that files are always opened with the Internet Explorer or that files can not be opened from within all applications.

- It is always possible to copy a file from a web folder into an ordinary folder, optionally using drag and drop. A file copied in this manner can be edited and subsequently copied back to the web folder.
- If an error occurs, the Content Manager's user interface transmits a corresponding error message to Windows. These messages, however, are not displayed. Instead, a general message is displayed saying that an operation could not be performed.
- If you edit versions by means of web folders and at the same time are logged into the CMS via the browser, select *Refresh* from the *View* menu of the Content Navigator to make the changes visible there.

Notes about Use on Windows Server 2003

Please install the current <u>Software Update for Web Folders</u> from Microsoft and set the system registry key HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services \WebClient\Parameters \UseBasicAuth (DWORD) to 1.

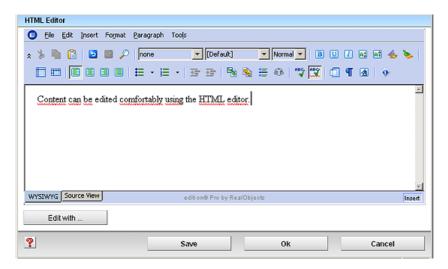
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12 The Integrated HTML Editor

Infopark CMS Fiona is supplied with an optional easy-to-use HTML editor you can open from the NPS Navigator if Java is enabled in your browser. Using this editor, it is possible to edit the main content of the draft versions or the values of HTML fields. The HTML Editor accepts only XHTML. This means in particular that all tags must be written in lower case letters and that the tags must be closed. The HTML editor is therefore not suited for editing complex layouts (in which, for example, tags are opend and closed in different files.) The requirements of XHTML documents are described in detail at http://www.w3.org/TR/xhtml1/.

You can open the HTML editor if you are the editor of the file currently selected in the NPS Navigator. Furthermore, the administrator must have made the editor available for the file's format. If these conditions are met, the HTML Editor will be started automatically when you edit the main content of the draft version. If several editos are available for editing, you can choose one from the *Edit* > *Edit* main content with menu command or click the *Edit with...* button on the editor page. This applies analogously when you edit the main content or an HTML field value directly via the preview, the overview or a details tab.

The HTML editor has several text editing functions, links and images can be inserted comfortably:

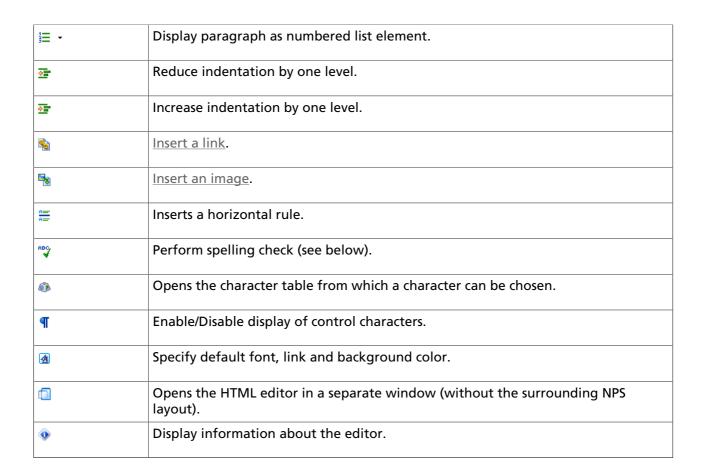


The draft version's HTML text that is to be edited appears in the text input area. You can modify the text, enter and format new text and insert tables, images and links. The editor has two operating modes. You can switch between them by using the button to the left-hand side below the input area. In WYSIWYG mode, the display largely corresponds to the subsequent output in the browser. In HTML mode, only the HTML text is displayed, i. e. images cannot be displayed or opened and text cannot be formatted (the corresponding buttons are not available).

With Fiona 6.6.1 and later, the content being edited can be saved to the draft version using the *Save* button so that you can preview your changes without having to close the editor.

The functions of the buttons in the tool bar are described in the following overview:

Button	Function
*	Reduce tool bar to one line or have it fully displayed.
*	Cuts the marked text and saves it to the editor's clipboard.
a	Copy marked text and save it to the editor's clipboard.
Ē	Paste text from the clipboard at the cursor position.
P	Opens a dialog with which text can be sarched an replaced.
Standard	Here you can select the heading level.
Courier	Here you can select the font.
Normal •	Here you can select the font size.
>	Removes all text markups.
B	Enable/Disable bold style.
1	Enable/Disable italics style.
U	Enable/Disable underlined style.
4	Select a color using the color dialog box. This button then shows the color selected.
=	Left-align paragraph.
3	Center paragraph.
3	Right-align paragraph.
	Justify paragraph.
A\$	Subscript paragraph.
A#	Superscript paragraph.
	Inserts a table at the cursor position.
=	Inserts a table using the table wizard (the number of rows and columns can be specified using the mouse).
= -	Display paragraph as list element.

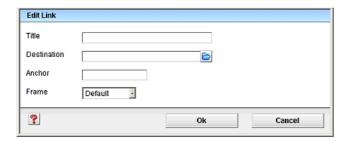


Please note that your changes will only be saved after clicking the *OK* button. If you click the *Cancel* or the *New Document* button, all changes will be lost

12.1 Inserting a Link



In order to insert a link using the HTML editor, first mark the text or the image to be linked and then click the *Link* button. The editor then opens a dialog box window with which you can define the link:



The form elements have the following meaning:

• **Title**: the value of the title attribute of the a tag generated. The title is optional. It might contain a brief description of the contents of the link target.

- **Destination**: the linked CMS file in the form of a CMS path, or an external URL (or mailto-, or file URL). If the link destination is a CMS file, you can select it using the Content Navigator by clicking the selection button. In the Navigator window select the desired file and click *OK*.
- Anchor: Optional name of an anchor, or an ID of an element in the destination file. The browser will display the content to which the link points at the top of the browser window.
- Frame: If the file containing the link is part of a frame set: the name of the frame in which the destination file is to be displayed. Select *New window* if you want the link target to be opened in a new window. An empty frame name causes the destination file to be opened in the current browser window.

Finish editing the link by clicking OK.

12.2 Inserting an Image



To insert an image into the HTML page, place the caret at the desired location and click the image button in the tool bar. This will open a page on which the image can be specified. If an image is to be replaced by a different image, select it before clicking the image button.



Enter the file path directly into the input field or use the selection button to specify the file using a Content Navigator page. Here, select the desired file and click *OK* to accept its path. Click *OK* once more on the previous page to finish the image selection.

12.3 Inserting and Editing Tables





Using the HTML Editor, you can insert and edit tables. A table can be created by clicking the table creation button. The HTML editor then queries the table parameters such as the number of lines and columns by means of a dialog and inserts a table with these parameters into the editor window. The table parameters can still be altered later. They are explained below.

Using the table wizard you can determine the table size using the mouse.

can now enter text into the table cells and insert links and images. Several functions are available via the context menu and its *Table* submenu, which can be opened via the second mouse button while the mouse pointer is over the table:

Menu Command	Function	
Insert row	Inserts a row above or below the row in which the cursor is currently located.	
Insert column	Inserts a column left or right of the column in which the cursor is currently located.	
Merge	Merges the active cell and one of its neighbor cells.	
Split	Splits the active cell into several cells.	
Delete row	Deletes the row in which the cursor is currently located.	
Delete column	Deletes the column in which the cursor is currently located.	
Delete table	Deletes the entire table.	
Cell properties	Edit dimensions, alignment and color of the active cell and define whether it is a header cell.	
Row properties	Opens a dialog window in which the height, alignment, and color of the row can be set in which the cursor is currently located.	
Column properties	Opens a dialog window in which the width, alignment, and color of the column can be set in which the cursor is currently located.	
Table properties	Opens a dialog window in which the properties of the table can be set.	

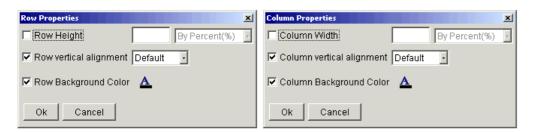
12.3.1 Inserting Rows and Columns

In order to insert a row or a column, click with the second mouse button inside a cell of the appropriate row or column and select the command *Insert row* or *Insert column* from the *Table* submenu in context menu. The corresponding dialog box window then opens:

position of the new row or column, then click *Insert row* or *Insert column.*

12.3.2 Changing Properties of Rows and Columns

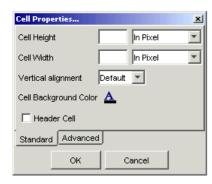
If you would like to change the height of a row or the width of a column or the corresponding background color, click with the second mouse button in a table cell of the respective row or column. Select the command *Row properties* or *Column properties* from the *Table* submenu of the context menu which then opens. The editor then opens a corresponding dialog box:

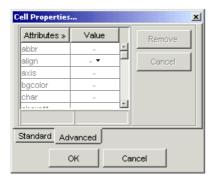


Here, you can enter the height of the row or the width of the column in pixels or percent or set the alignment. The percentage values refer to the height and width of the browser windows. Additionally, you can determine the background color of the row or column in a color dialog box by clicking on the corresponding button. In order to accept your settings, click on *OK*.

12.3.3 Changing Cell Properties

For each cell of a table the width and height, vertical adjustment and the background color can be specified. Additionally, each cell can be tagged as a header cell which has the effect that the cell looks differently (mostly a bold font is used). To change these values, click into any cell using the second mouse button and select the *Cell properties* menu command from the *Table* submenu. The editor then displays the following dialog:

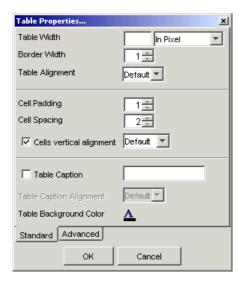


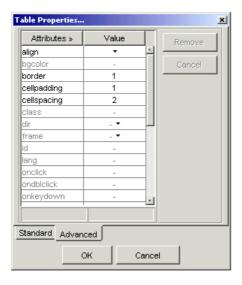


On the *Advanced* sheet many other cell attributes can be defined or modified by entering the new values directly into the property editor's cell or selecting one of the preset values. Change the values as desired and finally click *OK*.

12.3.4 Editing Table Properties

The properties of a table are, among others, the width of the table, the width of the table and cell margins, and the distance of the cell contents to the cell borders. In order to change these values, click on any table cell using the second mouse button and select the menu command *Table properties* from the *Table* submenu. The editor then displays the following dialog box:





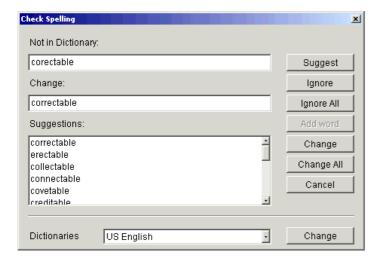
The table width can be entered in absolute values (pixels) or relative to the width of the browser window (percent). You can also determine the border line width, the cell padding and the cell spacing (all in pixels). On the *Advanced* sheet many other table attributes can be defined or modified by entering the new values directly into the property editor's cell or selecting one of the preset values. Finally, click *OK* to accept the settings.

12.4 Performing a Spelling Check



The HTML editor has a built-in spelling checker for texts in several languages. You perform a spelling check by clicking the corresponding button in the toolbar of the HTML editor.

If the spelling checker does not find any unknown or questionable words, a corresponding message is displayed. Otherwise, the questionable words are marked in the editor and a dialog box window opens in which you can have it corrected or you can search for an alternative:



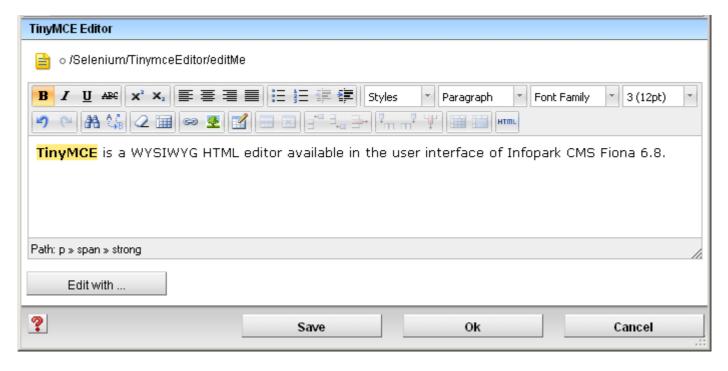
The input elements and buttons in this dialog box have the functions described in the following overview:

Input Element	Function	
Not in Dictionary	This entry field contains the current word to be checked.	
Change / Change All	The Change entry field contains the word the spelling checker suggests as a replacement to the word not found in the dictionary. Using the Change button, you can accept the replacement word into the text in the HTML editor. The word marked in the editor is overwritten. Using the Change All button, you can replace all the instances of the corrected word.	
Suggestions / Suggest	The words the spelling checker has found as an alternative to the word entered are displayed in the <i>Suggestions</i> list. If you enter a different word in the entry field <i>Not in dictionary</i> and then click on the button <i>Suggest</i> , the list is updated.	
Ignore	Ignores the word in question and continues with the spelling check.	
Ignore All	Ignores all instances of the word in question in the current text and continues with the spelling check.	
Dictionaries / Change	The available dictionaries. Click <i>Change</i> after you have selected a different dictionary.	
Cancel	Cancels the spelling check.	

The list of available spelling-checking dictionaries can be <u>configured</u> by a CMS administrator.		

13 TinyMCE

TinyMCE is a WYSIWYG HTML editor available from within the user interface of Infopark CMS Fiona 6.8 and later. If the administrator has enabled the use of this editor, it can be opened via the *Edit* menu (*Edit main content with*) or the details view for editing the main content. Using a wizard, the editor can also be used for editing other HTML fields.

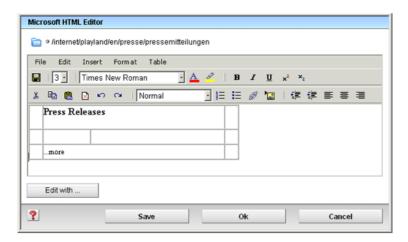


The editor offers the known functions for designing text and tables. Links pointing to CMS files (folders, documents, images, and resources) or external sources can be inserted and edited by means of CMS Fiona's file selection dialog.

14 Microsoft HTML Editor

The main content of a draft version as well as other HTML fields can be edited with several editors if this has been configured accordingly by the administration. Up to CMS Fiona 6.7.3, Microsoft Internet Explorer is one of the available editors. This browser has a mode in which HTML text can be edited. In editing mode, the text is displayed almost as it appears after the file has been published.

After selecting in the Content Navigator a file whose format permits using Microsoft HTML Editor, you can edit one of its HTML fields such as the main content using this editor. (Prior to this, it might be necessary to perform a workflow action.)



To find the field to be edited switch to the details view and locate the field group containing the field. Then click the field value to edit it. If a different editor is opened instead of Microsoft HTML Editor, click *Edit with...* and choose Microsoft HTML Editor. (If the editor is not offered to you, the administration has not permitted its use.)

The contents of the field concerned will appear in the text input area of the HTML editor. You can modify the text, add and format new text as well as images and links. Links can be edited using the dialog known from the Content Navigator.

With Fiona 6.6.1 and later, the content being edited can be saved to the draft version using the *Save* button so that you can preview your changes without having to close the editor.

All functions are easily accessible via toolbar buttons or menus. The functions are described in the following overview:

Button	Menu command	Function

	File - Save	Saves the changes.
4		Here you can select the font size.
Times		Here you can select the font.
<u>A</u>	Format - Font color	Select font color. The button then shows the color selected.
<u></u>	Format - Highlight	Select text highlight color. The button then shows the color selected.
В	Format - Bold	Enable/Disable bold style.
I	Format - Italic	Enable/Disable italic style.
П	Format - Underline	Enable/Disable underlined style.
x²	Format - Superscript	Enable/Disable superscripted style.
x ₂	Format - Subscript	Enable/Disable subscripted style.
X	Edit - Cut	Cuts the selected text and stores it in the clipboard.
B	Edit - Copy	Copies the selected text to the clipboard.
Ė	Edit - Paste	Pastes text stored in the clipboard at the caret position.
×	Edit - Delete	Deletes the selected text or the character to the right of the caret.
K)	Edit - Undo	Reverses the last action (if possible).
C	Edit - Redo	Restores the last reversed modification.
Normal -		Here you can select the heading level.
\$ =	Format - Numbered list	Display paragraph as numbered list element.
E	Format - Bullets	Display paragraph as list element.
Ø	Insert - Link	Insert or edit a link.
· San	Insert - Image	Insert an image.
掌	Format - Decrease indent	Decrease indentation by one level.
譚	Format - Increase indent	Increase indentation by one level.
E	Format - Align left	Left-align paragraph.
三	Format - Center	Center paragraph.

=	Format - Align right	Right-align paragraph.

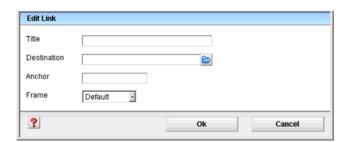
In addition to the menu commands above the following commands (without corresponding buttons) are available:

Menu command	Function	
Format - Remove formatting	Removes the formatting from the selected text (without changing the heading level, however)	
Insert - Unlink	Deletes the link associated with the text or image at the caret position.	
Insert - Horizontal rule	Inserts a horizontal rule at the caret position.	
Edit - Reload editor	Redisplays the editor page in the browser.	
Table - Insert or edit table	Lets you edit the properties of a new table to be inserted at the caret position or edit the properties of the table in which the caret is located.	
Table - Insert row above/below	Inserts a row above/below the row in which the caret is located.	
Table - Insert column to the left/ right	Inserts a column to the left/right of the column in which the caret is located.	
Table - Delete row	Deletes the table row, in which the caret is located.	
Table - Delete column	Deletes the table column, in which the caret is located.	

14.1 Inserting and Editing Text Links



To insert a link into the editor, first select the text or image to be linked, then click the link button. The editor then opens a dialog page in which the link can be defined:



You can manually enter a URL (also a mailto or file URL) or the path of the target file into the first input field. Into the second input field you can enter an anchor name. A frame name can be entered

into the third field. Alternatively you can select the *New frame* option, if the link target is to be opened in a new frame. If the frame name is left empty, the link target will be opened in the current browser window

If the link target is a file, you might also select its path using the Content Navigator. To do this, click the selection button. Here, select the desired file and click *OK* to return to the previous page. On this page, confirm your input by clicking *OK*.

14.2 Inserting and Editing Image Links

To insert an image into the HTML page, place the caret at the desired location and click the image button in the tool bar. This will open a page on which the image can be specified. If an image is to be replaced by a different image, select it before clicking the image button.



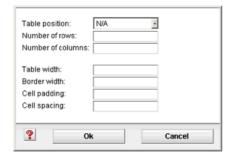
Enter the file path directly into the input field or use the selection button to select the image by means of a Content Navigator window. Here, select the desired file and click *OK*, to accept its path. Click *OK* once more on the previous page to finish the image selection.

14.3 Inserting and Editing Tables

14.3.1 Creating or Modifying a Table

You can create and edit tables using the MSIE editor by means of the *Insert or edit table* command in the *Table* menu. This menu also includes commands that allow you add rows or columns to an existing table as well as delete rows or columns from a table.

position in the text (but not into a table) and select the menu command mentioned above. This will open a dialog in which you can specify the table properties:



The parameters in the dialog above have the following meaning:

Table Parameters Meaning

Table width The width of the table in pixels or percent. Please use the percent sign for

percent values. Example: 50%

Border width The width of the border surrounding the table.

Table position The horizontal alignment of the table in the HTML page.

Cell spacing The space between cells.

Cell padding The space between the text in a cell and the inner border of the cell.

Number of rows The number of rows of the new table.

Number of The number of columns of the new table.

columns

Click *OK*, after you have specified the parameters of the table. Click on *Cancel*, if you decide not to create a table.

In order to subsequently change the table properties, please place the caret in any cell of the table concerned and again select the *Insert or edit table* command in the *Table* menu. This will also open the dialog above. The parameters *Number of rows* and *Number of columns*, however, are missing. They are only available when a new table is created.

Edit the table parameters as desired and finally click OK to continue editing the text.

14.3.2 Inserting and Deleting Rows and Columns

The *Table* menu of the Microsoft HTML editor includes several commands for adding or deleting rows or columns to or from a table, respectively.

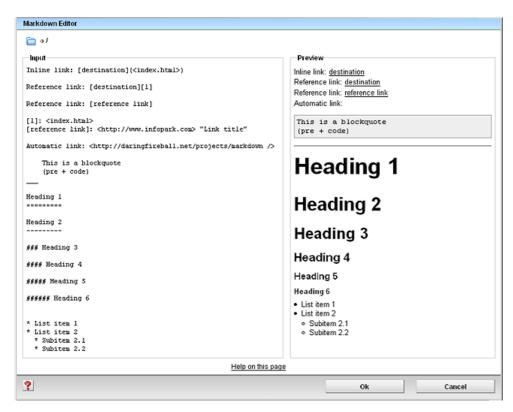
The *Delete row* and *Delete column* commands refer to the line or column, respectively, in which the caret is located. The commands are executed immediately after they have been selected and cannot be undone.

To delete the whole table, please select it first. Then delete it using the *Delete* key or by means of the corresponding context menu command (if available).

15 The Markdown Editor

From version 6.6 of CMS Fiona, content can be formatted using Markdown, a simple notation for links and standard markup for lists, font styles, indented text and more. For Markdown content the <u>field type Markdown</u> is available, which behaves like the HTML field type but is, additionally, able to interpret Markdown markups. In the preview and on the live server (i.e. with exports), Markdown markup is only taken into account if the <u>Rails Connector for Infopark CMS Fiona</u> is used.

Markdown-formatted content can be created and edited using the Markdown editor that is supplied with Infopark CMS Fiona.



Enter your text using the Markdown syntax into the panel on the left-hand side. The effect of your changes is immediately visible in the panel to the right. An overview of the Markdown syntax can be found on the web, for example at http://daringfireball.net/projects/markdown/syntax.

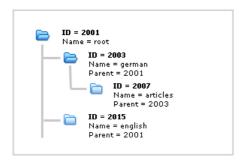
16 The Concepts of Fiona

This section describes how Infopark CMS Fiona manages your content, how content can be edited and published. Furthermore, the interested user learns more about the automatic link management, workflows, and user administration.

16.1 Files

In Infopark CMS Fiona, content is maintained by means of files. Just like files in the file system of a computer, files in Fiona have names and are organized hierarchically in a tree structure. Each file resides in a folder. After all, folders are files too. However, as a special feature, they can contain other files.

The base folder is the origin of the file tree and is the only file not contained in a folder (it has no parent).



When a folder is published, i. e. its contents are placed on the live server, all the files contained in it are published as well.

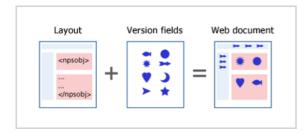
16.1.1 File Types

Next to folders, four other file types exist, document, image, ressource, and layout. The type of a file largely determines its purpose on your website; for example all images have the type *image*. The file type determines how a file is published, as a binary file (*image*, *resource*) or a text file (*document*, *folder*), for example.

In contrast to directories in a file system, folders can not only contain other files but also have content themselves. After they have been published, they often function as initial or index pages, allowing you to navigate to the subpages. Thus, their task is to structure content, not only in the editorial system but also on the live server. Files of the *document* type, on the other hand, do not have this function. They normally contain the actual textual content.

Files of the *image* type can contain imported images of any kind. The images can be stored in the CMS in the formats JPG, GIF, and PNG. *Resources*, on the other hand, can have any type of content. A file imported as a generic document is usually offered to the visitor of your website for downloading (such as PDF or ZIP files).

<u>Layouts</u>, finally, serve to give your website or parts of it a unified layout. They are not published but control the way in which the contents of documents and folders appear on the web pages. Look at the following illustration:



Layouts are the means by which a homogenous layout is given to your website.

16.1.2 File Creation Rules

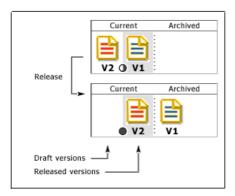
Particular rules apply to the creation of files in the folder hierarchy. For example, to be able to create a file in a folder, you require the file creation permission for this particular folder. Furthermore, the file formats permitted in a folder might be restricted, meaning, for example, that it is not possible to create a *Newsletter* file in a *Press Releases* folder.

16.1.3 Mirror Files

From version 6.5, files of all types can be inserted as <u>mirror files</u> at different locations into the folder hierarchy to re-use their contents. When creating mirror files, the same rules as for original files apply.

16.2 Versions, Fields and Formats

In Infopark CMS Fiona, each file can have several versions, a draft version, a released version and any number of archived versions. The draft version can be modified while the released version is meant to be published and cannot be changed. When a draft version is released, it replaces the file's released version, if present, which in turn is archived, i. e. turned into an archived version. A file that neither has a draft nor a released version is inactive.



A version is a set of <u>fields</u> that constitute the contents of the version. Analogous to the term body, which denotes the main content of an HTML file, all versions of files have a field named main content. Apart from this one, other fields exist, title, validFrom, and validUntil, for example. The fields common to all versions can be found in section Version Fields.

A CMS administrator can create additional fields and add them to file formats to adapt these formats to their specific purposes. This has the effect that every version of a file based on a particular format has these fields assigned to it. To a format named PressRelease you might want to add an abstract field, while a BusinessOffer might require a category field, for example.

Several field types are available. Each type is intended for values of a specific format (for example dates, HTML texts, enumerations).

The administrator can have the values of fields checked automatically, by a script, for example, to ensure that the values meet certain conditions. It can be checked, for example, whether a version has a title whose length does not exceed a given number of characters or whether a number is in a particular range.

The CMS considers the draft version of a file incomplete if it contains fields that do not meet the specified conditions, or if it contains links that point to nonexistent files in the CMS. Incomplete draft versions can neither be forwarded to other users or user groups for further editing nor can they be released.

Not only the versions of file but also the files themselves have fields. File fields, however, only hold administrative information, for example the file name, the file format, and the workflow to be used. There are no custom file fields.

16.3 Validity Periods

Infopark CMS Fiona supports validity periods for the purpose of time-controlled file publishing. This is achieved by means of corresponding version fields.

Initially, the validity period of a draft version begins at the time of its creation and is unlimited. You can set the validity period by means of the fields <code>validFrom</code> and <code>validUntil</code>. If <code>validUntil</code> has not been specified, the validity period has no end, meaning that the file is valid for an unlimited period of time beginning at <code>validFrom</code>.

A temporally invalid file is not exported and <u>links</u> to this file are suppressed. Furthermore, individual fields of the file cannot be accessed during the export, as opposed to files whose export is suppressed (by means of the suppressExport field).

If the validity period of a file changes, the Template Engine automatically updates the exported files concerned.

From Version 6.5.0

From version 6.5.0, CMS files can be removed from the live server. This process is called <u>deactivation</u> and is controlled by the corresponding workflow.

Expired or deactivated files are displayed struck through in the Content Navigator and can also be hidden. For further information, please refer to the document that describes the tree view.

16.4 Workflows and Tasks

Infopark CMS Fiona supports typical working procedures of creating, verifying, and releasing files. For this, workflows are provided.

In Fiona, a workflow is a sequence of editing and verification steps which refer to the draft version of a file. Each step in a workflow is made by a member of exactly one user group.

As soon as a draft version of a file is created, the file appears in the task list of all members of the user group that is to perform the first step. The user who has created the draft version becomes its editor. A draft version is created by performing the *edit* workflow step. This step is performed automatically when a field of the released version is edited an no draft version exists.

The current editor can give the file (hence the draft version) to every user who is a member of the user group entitled to perform the workflow step. He can also give the version to a user who does not belong to this user group. (Prior to version 6.5 the recipient of the file was required to have the write permission for it.) However, the workflow step can only be performed by a user of the group specified in the workflow for the step concerned. A user can take over a file, i. e. become the editor of its draft version. For this, he needs to have the write permission for the file or again be a member of the user group specified in the workflow for this step.

After each editing step the draft version is forwarded or committed, respectively, if the next step is a verification step. A verification step is performed by signing the committed draft version. The last verification step is the release.

A draft version can be rejected while it is edited or verified. This workflow step does not undo the changes made to the draft version, however, the workflow needs to be passed through again from the beginning.

Workflows are <u>defined</u> by a CMS administrator. A workflow definition has a name that can be specified in file formats so that new files based on these formats are automatically subject to this workflow. However, the workflow of a file can also be changed subsequently by setting the *workflow* file field to a different workflow name. This can only be done by an administrator of the file or by a CMS administrator.

16.5 Reminders

From version 6.5.0, Infopark CMS Fiona offers reminders. By means of a reminder an editor can be notified about a file at a given time. This makes it easier to maintain content that needs to be updated at regular intervals.

16.5.1 Setting Up a Reminder

Every file is associated with exactly one reminder which can be edited by users who have write permission for the file. You can set up the reminder of a file by selecting the file in the Content Navigator and then opening a <u>dialog</u> with which the recipient list, the due date, and optionally a comment can be set. The dialog can be accessed via the <u>Define Reminder</u> menu command or by clicking the *Reminder* field in the file overview:

Dateiinfo

Status: o In Bearbeitung inaktiv seit heute

Hauptinhalt:>
Fehler in der Version: keine
Wiedervorlage: in 3 Wochen

16.5.2 Reminder E-Mail Notification

If the CMS administrator has enabled the automatic <u>e-mail notification for reminders</u>, each recipient in the distribution list of a reminder will from the due date on receive an e-mail message informing him about the file.

Users that do not want to receive these messages can deactivate them via the *Send report as e-mail* option in their personal preferences.

16.5.3 Reminder Overview

By means of the Reminders menu command, every user of the CMS can have his own reminders displayed and search for reminders that match particular search criteria. The reminders listed in the dialog can be edited or deleted individually or as a selection.

16.6 Link Management

Infopark CMS Fiona includes automatic, bidirectional link management which helps you to focus on your work with content instead of manually maintaining links. If a <u>version field</u> contains a link to a file, the link is automatically updated the moment one of the two files is moved or renamed. By means of the following mechanisms, link management ensures that the links of a web site produced with the CMS are consistent:

- From version 6.5.0, the CMS can <u>check</u> whether the targets of external links can be reached. Furthermore, you can unlink files directly, i.e. <u>change all the links pointing to a specific file</u>.
- Infopark CMS Fiona does not publish links to non-exportable files, i. e. files that are nonexistent, incomplete or temporally invalid.

The CMS differentiates between several types of links:

- Links in the text (links in the main content and HTML fields) are links to other files managed by Infopark CMS Fiona (internal links) or to files (web pages, images, etc.), which are not managed by the CMS (external links). All the links (such as) in your HTML code (i. e. in the main content and in HTML fields) and in export instructions are maintained by link management.
- Free links are called free because they are not contained in text fields but in so-called link lists a special field type. They are used to associate the version to which they are assigned via the linklist field with other files or web pages. When a version is published, its free links can be output as a collection of links

The following link types are rather special. They are used primarily by designers.

• Inclusion link: It is possible to insert the main content of one version into the main content of another version. This is done by means of the export instruction includetext, which the CMS

manages as a link. External web pages cannot be transferred into the main content of a version in this way.

- **Context links** are generated by the system when the NPSOBJ- <u>context</u> instruction is used in a layout to change the context, i. e. another file is temporarily made the current file.
- **Dynamic links** are generated from references specified in NPSOBJ-insertvalue- <u>dynamiclink</u> instructions. Such instructions are used to generate code in the syntax of script languages.

In the Content Navigator, the links contained in the version currently displayed are listed in the details view. These links can be modified separately on a <u>dialog page</u>.

16.7 User Administration and Permissions

Infopark CMS Fiona includes an easy-to-use user administration. Every user receives a log-in name, a login. A login is a unique identification which "embodies" the user. Each login is assigned a password, which the user must enter to be able to work with Fiona.

Using the user administration, the CMS administrators can create user groups and allocate users to groups. After the login of a user has been set up, he or she automatically becomes a member of a default user group. He or she can be a member of any number of groups. Using global permissions, an administrator can define the authorizations the users and groups have with regard to administrative tasks.

User groups fulfill an important task, also with regard to files. On the one hand, administrators can define user groups to determine which employees may edit, verify and release files. On the other hand, the groups can be granted file-specific permissions. In this way, for each file the administrator can define how the members of a group can access files. For example, a user (via one of the groups in which he or she is a member) must have administration permission for a file to be able to delete the file; to be able to change the field values of its draft version, he or she requires write permission.

File-specific permissions cannot be granted to individual users, but only to user groups. The following permissions can be granted for each file:

Read Permission

Permits all kinds of access to the file that does not change it. For example, the preview or the file's details can be viewed in the Content Navigator.

• Write Permission

Permits creating as well as editing a new draft version (this also includes changing field values). Users who have been granted write permission automatically have read permission.

• File Creation Permission

This permission can only be granted for folders. This permission allows its possessor to create files in the respective folder. To be able to create a file using a specific format it might be necessary to additionally have a global permission defined by the administrator. (The administrator can restrict using a format to users who have a particular permission he has defined.)

Administration Permission

Users to whom this permission has been granted possess all authorizations with respect to the file concerned. The administration permission is required to delete, rename or move files, as well as to be able to unrelease them. As the administrator of a file you have permission to release it regardless of its editing status.

• Live Server Read Permission

This permission can be given to user groups to allow them to access the published file concerned. The groups to whom this permission can be granted may be different from those for the other permissions (they optionally originate from a different user management). If a file's live server read

permission has been assigned to at least one user group, only the respective group members are permitted to access the document concerned. Otherwise, all visitors may access it. This permission is only available in conjunction with the Portal Manager.

When you create a file, the permissions assigned to the folder containing it apply to the file as well (the file "inherits" the permissions of this folder). If these permissions do not include the read and write permission, the CMS automatically grants the missing file-specific permissions to your default group so that users who have created a file can edit its draft version. Users who have created a file can delete it as long as it has not been released. After the release the administration permission is required for this.

Permissions are not inherited retroactively. If, for example, you are granted the administration permission for the folder containing your file, your file's permissions remain unaffected by this.

16.8 Mirror Files

16.8.1 Tasks and Usage

From version 6.5.0, Infopark CMS Fiona supports so-called mirror files, however, not if the <u>Rails Connector for CMS Fiona</u> is used. By means of mirror files, content can be used in several places of the folder hierarchy. In particular, mirror files allow the contents of a file to be exported using several layouts.

A mirror file has no content by its own and thus no version fields. When it is displayed or edited, the contents of the original file is always used. This also applies analogously to its file fields, except for the following ones:

- the file name (name),
- the folder containing the file (parent),
- the permissionRoot permission

Thus, if one of these fields is modified in the original file, the mirror files are not affected by this (and vice versa). If, on the other hand, a different field is modified, it is modified in the mirror files as well.

When mirror files are created, the same rules as for other files apply. However, the user must also have the global permissionGlobalMirrorHandling permission. Furthermore, the mirror file inherits its administration permission (permissionRoot) from the permissionCreateChildren permission of the folder containing the mirror file. This ensures that a user who creates a mirror file is also permitted to rename or to delete it.

A file of which one ore more mirror files exist, cannot be deleted. The relationship between a file and its mirror files is not affected if one of the files is moved to another place in the folder hierarchy.

If a folder is mirrored, its folder hierarchy is completely mirrored as well. It is not possible to create files in a mirror folder or its subfolders.

16.8.2 Automatic Update of Mirror Folders

If a file is created in an original folder (i.e. in a folder that is no mirror file), the mirrored folders automatically contain the corresponding mirror files. Example:



The folder hierarchy above was created in the following way:

- internal and external were created manually.
- external/news was created manually as well.
- external/news was copied into the clipboard.
- internal was selected.
- The contents of the clipboard was pasted as mirror file so that internal/news now is a mirror file.
- Then external/news/article-01 was created manually.
- The system has automatically created the mirror file external/news/article-01.

If there are several mirror folders (of the folder <code>external/news</code> in the example above) exist, a mirror file appears in each of them if a file is added to the original folder.

All the operations made in an original folder or its subhierarchy (such as deleting or copying files) are also effective its mirrored folders.